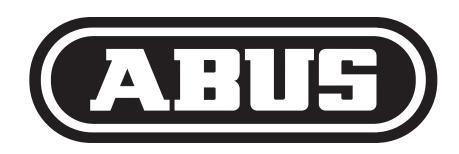
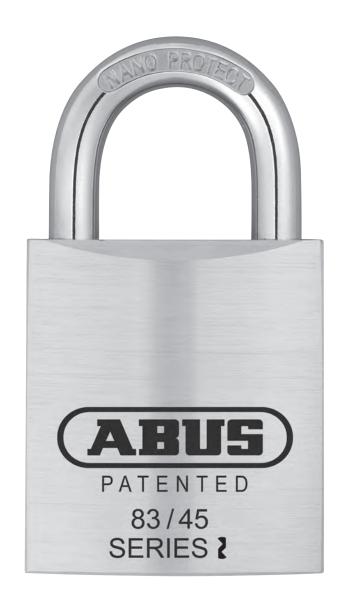


### **MANUFACTURER WARRANTIES**

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### Security is a matter of TRUST!





### TERMS OF SALE

#### RETURNS

No merchandise may be returned without prior written authorization from ABUS Lock Company. Credit will be issued at current price, or price paid, whichever is lower. We reserve the right to assess a 15% restocking fee for returned merchandise for reasons other than shipping errors. Any shipping deficiencies/shortages or damages must be brought to ABUS Lock's attention within 10 days of receipt of merchandise so that we are better able to assist you.

Custom Pinning/Keying orders will be assessed a 25% re-stocking fee. If locks are laser engraved they are non-returnable.

#### **FULL WARRANTY**

If an ABUS product fails to work properly due to a manufacturing defect, return it to ABUS postage prepaid, and we will return it repaired or replaced at our discretion. To obtain warranty service, please call 1-800-352-2287 or simply return the padlock prepaid along with receipt of purchase and all parts and keys if applicable to:

#### **ABUS Lock Company**

23910 N. 19th Ave., Suite 56 Phoenix, AZ 85085-1850

ABUS products are warranted for specific periods of time from date of purchase. Specific warranty periods appear on the packaging.

Commercial products are warranted for 2 years against manufacturing defects and ABUS reserves the right to replace or repair the product at its discretion. ABUS will return the repaired or replaced product to the original purchaser.

This warranty gives you specific rights, and you may also have other rights which vary from state to state. This warranty applies to ABUS brand products only.

#### LIMITATION ON LIABILITY

ABUS will not be liable for loss or damage to property or any incidental or consequential loss or expense from property damage due directly or indirectly to occurrences this padlock is designed to prevent.

Some states do not allow the exclusion of limitation of incidental or consequential damages, so the above limitation may not apply to you.

#### **CUSTOM LASER ENGRAVING**

Minimum order quantity for engraving is 48 padlocks. Price for engraving logos and characters are \$1.00 net per padlock area/per lock up to 3 lines. There is a \$20.00 set up fee for orders under 100. A laser engraving form with instructions needs to sent along with PO at time of order.

### **KEY CONTROL COMBINATION PADLOCK POLICY**

ABUS has in stock the Key Control Combination Padlock (product 78/50 KC KA) for immediate shipment. Please review the following information needed for shipment. Any missing information will delay the processing of your order.

#### ORDERING INFORMATION

ABUS requires the following information to register each key-control system for each installation to ensure there is no duplication: full company name, address, ZIP code and telephone number of the school or ultimate user.

#### INDICATE SYSTEM

Use the stamping on the control key and/or back of the Key Control Combination Padlock to specify which key-control system you are ordering. If you require a new system or a different one at the same installation, note "new key-control system required" on the order form. Include the number of control keys needed. ABUS reserves the right to contact the end user to verify information.

#### **CHARTS AND KEYS**

For security purposes, we ship the Key Control Combination Padlock charts and control keys separately from the padlocks.

Additional control keys are available at \$6.00 each.



78/50 KC 2" width

DUE TO SECURITY REASONS, WE ARE UNABLE TO PROVIDE CUSTOMERS WITH COMBINATIONS FOR THEIR PREVIOUSLY PURCHASED PADLOCKS.



### **Distributor Pricing**

#### **ADA EZ Wire Free Door Opener Statement of Warranty**

- 1. ADA EZ Wire Free Door Opener Mechanical Components are warranted against defects in material and workmanship for a period of **THREE (3) YEARS** from the date of invoice.
- 2. ADA EZ Wire Free Door Opener Electrical Circuit Components are warranted against defects in material and workmanship for a period of **TWO (2) YEARS** from the date of invoice.
- 3. ADA EZ Wire Free Door Opener Battery Components are warranted against defects in material and workmanship for a period of **ONE (1) YEAR** from the date of invoice.
- 4. This warranty does not cover defects or damage arising from failure to perform normal maintenance, faulty installation, ordinary wear and tear, misuse, abuse, vandalism, acts of god, freight damage, application for which the product was not designed, or incorrect or improper wiring of electrical products.
- 5. This warranty does not cover the ordinary discharge of the battery due to automatic usage beyond what is recommended by the manufacture's 80/20 rule reference appendix A. Unless the device is powered using an approved auxiliary power supply.
- 6. Claims under this warranty must be made in writing to EDMIT INDUSTRIES INC. 3540 St-Patrick, Montréal, Québec, CANADA, H4E1A2. EDMIT will determine whether to repair the defect, replace the product, or issue credit at the net value originally invoiced. EDMIT liability shall in no event exceed the net cost of the product.

REPAIR, REPLACEMENT OR CREDIT AS PROVIDED UNDER THIS WARRANTY IS THE EXCLUSIVE REMEDY OF THE CONSUMER. EDMIT INDUSTRIES SHALL NOT BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES FOR BREACH OF ANY EXPRESS OR IMPLIED WARRANTY ON THIS PRODUCT EXCEPT TO THE EXTENT PROHIBITED BY APPLICABLE LAW. ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE ON THIS PRODUCT IS LIMITED IN DURATION TO THE DURATION OF THIS WARRANTY.

EDMIT SHALL NOT BE HELD RESPONSIBLE FOR ANY CHARGES FOR LABOR OR MATERIALS INCURRED BY OTHERS WITHOUT OUR PRIOR WRITTEN CONSENT.

Some states (provinces) do not allow the exclusion or limitation of incidental or consequential damages, or allow limitations on how long an implied warranty lasts, so the above limitations or exclusion may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state or province to province.

Please contact our Technical Support Department at 877-232-3987, email support@adaez.com or visit our website www.adaez.com for more information.

**EDMIT Industries Inc.** 

877.ADA EZ US (877.232.3987) www.adaez.com



Adams Rite Manufacturing Company (hereinafter ADAMS RITE) manufactures its products in a manner to be free of defects. Should any defect of manufacture (in material or workmanship) occur in its products ADAMS RITE, upon prompt notification and proof to its satisfaction that the product was defective in manufacture for the use intended by ADAMS RITE, will at its option, exchange the product, repair the defect or refund the price charged by ADAMS RITE, FOB factory based on the following schedule:

- All mechanical products for five (5) years from date of manufacture.
- All electrical products (including EL and ED exit devices) for three (3) years from date of manufacture.

#### **Limitations and Exclusions:**

This is a limited warranty and is in lieu of all other warranties (including the implied warranties of merchantability and fitness for use) and under no circumstances shall ADAMS RITE be liable for any incidental or consequential damages or losses.

This warranty covers products as outlined above manufactured from May 1, 2003 forward.

THIS WARRANTY DOES NOT COVER DAMAGES FROM SUCH CAUSES AS ABUSE, ACCIDENT, NEGLECT, FIRE OR FREIGHT DAMAGE.

#### **Returned Goods:**

Defects or errors for which we are responsible will be corrected promptly. Defective merchandise will be credited or replaced in accordance with our LIMITED WARRANTY upon inspection by Adams Rite. Written authorization must be obtained from the factory and the goods returned to us prepaid. Merchandise ordered in error by the customer is subject to a minimum 35% restocking charge if returned within 90 days of receipt. Merchandise returned 90-120 days from receipt is subject to a 50% restocking charge. Credit will not be allowed on items held longer than 120 days.

Return Material Authorizations (RMAs) will be closed if the goods are not received within 30 days of issuance.

#### **Cancellation:**

Orders that require modifications and special materials or are non-stock items are subject to cancellation charges based on manufacturing and material expenses incurred.



1 year limited warranty. Contact Advanced Diagnostics directly to proceed.

# ALARM LOCK SYSTEMS, INC. WARRANTY/RETURN POLICY

Alarm Lock Systems Inc. warrants its products to be free from manufacturing defects in material and workmanship. The length of said warranty is 24 months on all products from the date of manufacture.

Any customer may get an over-the-counter exchange with the original seller (distributor) for any Alarm Lock product failing to operate properly.

For those customers who have direct accounts with Alarm Lock, please follow this procedure to return product for inspection:

- 1. Call Customer Service at 1 800 252-5625 ext 149 to obtain a return authorization number. Or you can fax a request to 631 842-3574.
- 2. Advise your customer that upon receipt of said product, Alarm Lock will inspect that product.
- 3. If said product is found not to be operating properly because of a factory defect and is within the warranty period, Alarm Lock will at the customer's request, either issue a product replacement or a credit to the customer's account.
- 4. If said product is found not to be operating properly because, it has been repaired by others, improperly installed, improperly used, abused, altered, defaced in any way, or is out of warranty, there will be a charge incurred to repair the product.

Any customer, who does not have a direct account, can return their product for inspection if it is not operating properly. Upon inspection, the customer will be contacted and advised of the results of the inspection. If the product is found not to be operating properly because of a manufacturing defect, Alarm Lock can repair or replace the product. If the product is found not to be operating properly because, it has been repaired by others, improperly installed, improperly used, abused, altered, defaced in any way, or is out of warranty, there will be a charge incurred to repair the product.

If you experience a problem with any Alarm Lock product, you may contact Alarm Lock's Technical Support directly at 1 800 252-5625.



# INDUSTRIAL GRADE SECURITY™

#### LIMITED LIFETIME WARRANTY:

- If a product fails due to a defect in material or workmanship at any time during the life of the product, we will replace it free of charge.
- This warranty gives you specific legal rights and you may also have other rights which may vary from state to state, province to province or country to country.
- AMERICAN LOCK COMPANY IS NOT LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES. Some governments do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This warranty does not cover products which have been abused, altered, damaged, misused, cut or worn. To the extent permitted by law, AMERICAN LOCK COMPANY DISCLAIMS ALL OTHER IMPLIED OR EXPRESS WARRANTIES INCLUDING WARRANTIES OF MERCHANTABILITY AND/OR FITNESS FOR A PARTICULAR USE.
- Replacement information and complete warranty information are available at www.americanlock.com or you may call American Lock Company at 1-800-323-4568 within the United States, 1-800-227-9599 within Canada.

### Important Operating Instructions and Warranty Information On Your New AMSEC Safe

# Read Contents Carefully For Trouble-Free Operation of Your Safe

#### Dear Valued Customer:

Congratulations on your purchase of the finest safe from American Security Products, Co.

You've taken an important step in organizing and protecting your most valued possessions. Every AMSEC safe is professionally hand-crafted and designed to provide a lifetime of trouble-free performance.

AMSEC offers the industry's finest warranty backed by a nationwide network of highly skilled authorized dealers, providing prompt, courteous, and professional service. We suggest that you read the Limited Warranty thoroughly, and invite you to contact your authorized AMSEC dealer or AMSEC's Service Department if you have any questions.

Please also take the time to read and familiarize yourself with the proper operating procedures of your new safe presented on the following pages.

Again, Congratulations and Thank You for selecting AMSEC!



AMERICAN SECURITY PRODUCTS COMPANY 11925 Pacific Ave Fontana. CA 92337

Visit us on the web at: www.amsecusa.com

Each AMSEC safe is professionally hand-crafted with quality materials and is equipped with a precision-quality, high-security combination lock. To become familiar with the lock, operate the lock (as outlined below) several times before closing the door and locking the safe.

#### **OPERATION INSTRUCTIONS:**

- Don't spin, force or make abrupt stops with the combination dial. A combination lock is a precision instrument and
  can be damaged by abuse which leads to a costly "lockout."
- Don't slam the door. Extreme shock can damage the lock or jam the boltwork.
- Don't shut the door with the boltwork in the locked position. Damage to the boltwork and marring the safe's finish may result.
- · Don't stack contents of the safe so that the door must be forced shut. Jamming of the boltwork may result.
- · Don't store the combination card inside the safe.
- Don't use oil, grease or any other lubricant on the combination lock.
- Dial the combination slowly and exactly to the number looking straight at the dial. Use your thumb as a brake to avoid passing the number.
- Restart the dialing sequence if you pass a number, it is required to dial the combination within a 1/2 number, in
  order to open the lock.
- Dial the numbers to the bold, highlighted or framed mark at the 12 o'clock position on the dial ring. The other
  mark is for servicing the lock which should only be done by a qualified locksmith.
- · Always lock the boltwork and scramble the combination when you are finished using the safe.
- Keep all moving parts clean and free from obstruction, water and grease.
- If you experience a difference in the feel of the operation, inconsistency or difficulty opening or operating the safe, DO NOT LOCK THE SAFE. Immediately contact the security store from whom you purchased the safe. If this is not practical, contact the AMSEC service department at 951-685-9680, Ext. 1036.

#### COMBINATION OPERATING INSTRUCTIONS:

#### **Mechanical Group II Combination Locks:**

To unlock the safe, turn the dial in the direction of the arrow for each number, stopping at the opening index mark located at the top (12 o'clock position) of the dial ring. You must dial the combination precisely without backing up. (See figure A).



Turn the dial LEFT (counter clockwise), stopping when the 1st number comes to the opening index mark the 4th time.



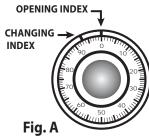
Turn the dial RIGHT (clockwise), stopping when the 2nd number comes to the opening index mark the 3rd time.



Turn the dial LEFT (counter clockwise), stopping when the 3rd number comes to the opening index mark the 2nd time.



TO OPEN: Turn the dial slowly to the RIGHT (clockwise) until it stops. Turn the handle and open the door.



TO LOCK: Close the door and turn the handle. Turn the dial to the LEFT (counter clockwise) at least 4 full revolutions.

#### STAR Round Door Combination Operating Instructions:

Follow the dialing instructions listed above. After dialing the third number rotate the dial to the right stopping at "0", press the dial in and continue turning to the right until it stops (approx. #73). Lift the door and place on a clean surface.

#### **Key Locking Dial (Optional):**

Set the combination lock on "0". Using the key found in the bag hanging on the handle of the safe, turn the key to the left (counterclockwise) approx. 1/2 turn to lock. To unlock, turn the key to the right until it stops and remove. Dial the combination as instructed above.

#### **Electronic Combination Locks:**

(Refer to operating instructions found in the bag hanging on the handle of the safe).

#### CAUTION FIRE SAFE CONTENT STORAGE

A fire safe contains insulation material, which may cause humidity to be present when closed extended periods of time. It is recommended that the safe is opened on a regular basis and interior allowed to air out. It is also recommended that documents sensitive to moisture be kept in a sealed container, I.E. Ziplock® or Tupperware®.

#### **MAINTENANCE**

**Standard Textured finish:** Your safe is provided with a durable paint that may be easily cleaned with a mild detergent and a soft cloth. **Do Not** use abrasive scouring pads or any chemical fluids, which may react and damage the finish.

**Hi-Gloss Finish:** This finish is a two-stage paint, which is the same used in the automotive industry. Use a damp cloth with mild detergent if needed. A good grade of automotive wax is recommended if the finish appear dull. **Do Not** use abrasive scouring pads or any chemical fluids, which may react and damage the finish.

**Door Operating Mechanism:** The handle of the safe moves mechanical parts inside the door. After a period of use, if difficulty is experienced in operation, please contact a qualified locksmith for service.

**Door Hinges:** If the door becomes hard to open or emits noise, the hinges may need lubrication. Please contact a qualified locksmith for service.

Caution: AMSEC assumes no liability for finish damage due to the incorrect use of caustic lubricants.

**Mechanical Combination Locks:** Mechanical combination locks will perform well for the life of the safe when operated correctly. Occasionally, they may need to be cleaned and adjusted if dialing the combination becomes difficult. When this is experienced, contact a qualified locksmith for service. Attempting to service a combination lock yourself will void the warranty and may result in a malfunction and require your safe to be drilled.

#### **DAMAGE CLAIMS**

Freight Damage: All safes are carefully packed for shipment. The manufacturer's liability ceases when the transportation carrier accepts the shipment in good condition. The carrier's liability ceases when you sign for the merchandise. INSPECT YOUR SHIPMENT BEFORE SIGNING THE DELIVERY RECEIPT. Although unlikely, if damage occurs you have the option of refusing the shipment or negotiating a settlement with the carrier. To negotiate a settlement follow these steps:

- 1. Note the extent of the damage on the freight bill and sign your name.
- 2. Save all cartons and packaging materials.
- 3. Call the freight carrier immediately and request a damage inspection claim.

#### ALL CLAIMS:

- 1. Contact your dealer immediately.
- 2. Claims must be filed within 15 days.
- 3. Claims must be accompanied by proof of purchase receipt and photographs.
- 4. In the event of replacement, the safe must be returned to the dealer/factory in the original packaging.

#### **Limited Product Warranty**

LIMITED WARRANTY—SECURITY SAFES & ELECTRONIC PRODUCTS

#### **Product Category**

#### **Duration of Warranty**

(Beginning from date of first consumer purchase / Proof of purchase necessary)

#### Special Extended Warranty / Product Category

(See special coverage guidelines enclosed for each product category)

#### What is covered and what is not covered:

This warranty covers all defects in materials or workmanship in this product, but DOES NOT COVER:

- (1) Damage, deterioration or malfunction resulting from:
  - a. Accident, negligence, misuse, abuse, improper installation, failure to perform normal maintenance or operation to follow instructions labeled on or provided in the safe.
  - b. Any damage occurred from shipment. (Claims must be presented to the carrier)
  - c. Repair or attempted repair by anyone other than a pre-authorized AMSEC service dealer.
- (2) Any unit which has been altered or on which the serial number has been defaced, modified or removed.
- (3) Normal wear, battery replacement, any periodic maintenance or where combination lock has been changed without factory authorization.

#### Who may enforce the warranty:

This warranty is only enforceable by the original purchaser.

#### What we will pay for and what you must pay for:

AMSEC will repair or replace units covered by this warranty, without charge to the consumer for labor and materials. YOU ARE RESPONSIBLE FOR ANY INSTALLATION OR REMOVAL CHARGES AND FOR ANY SHIPPING CHARGES. State sales tax does not apply to warranty service work and will not be honored. If safe components must be shipped for warranty service, AMSEC will pay the shipping charges to any destination within the USA if the repairs are covered by the warranty. Defective parts must be returned (not repaired unless instructed) to AMSEC. If parts are not returned, the warranty invoice will be denied.

#### How you can get warranty service:

- If your AMSEC safe requires service, contact your local authorized AMSEC dealer and the dealer will advise you
  of the procedures to be followed. If this is not practical, contact the AMSEC Service Department at the address
  on front cover or call 951-685-9680, ex. #1036.
- (2) All warranty service must have prior authorization, accompanied by proof of purchase as evidence of warranty coverage. A warranty authorization number must be obtained from AMSEC before any service work is performed. The serial number, description of product and description of problem must be supplied to AMSEC to determine warranty status before an authorization number will be assigned. Issuance of the authorization number recognizes only the existence of the problem and does not constitute an admission of liability by AMSEC. Only approved service representatives will be authorized to perform warranty service. Any service performed prior to issuance of a warranty authorization number will be subject to denial.

#### **Limitation of Implied Warranties:**

Any implied warranties, including warranties of merchantability and fitness for a particular purpose, are limited in duration to the length of this warranty.

#### **Exclusions of Damages:**

AMSEC's liability for any defective products is limited to repair or replacement of the product, at our option.

AMSEC shall not be liable for damages based upon inconvenience, loss of use, damage or loss of contents, or any other damages whether incidental, consequential or otherwise.

#### **PURCHASE RECORD**

Model #:			
Serial #:			
Date of Purchase:			
Purchased From:			
Company:			
Address:			
City	State	Zip Code	
Telephone #:			
Email Address:			
Website:			
RECORD YOUR COM	BINATION AN	D KEY NUMBE	RS HERE
(STC	RE IN A SAFE	PLACE)	
Personal Combination:			
	One	Two	Three
Key Number:			

If you like us to send AMSEC Safe information to a friend or have any questions concerning our complete line of security products, please send your request to:



AMERICAN SECURITY PRODUCTS COMPANY

11925 Pacific Ave Fontana, CA 92337

Visit us on the web at: www.amsecusa.com

Part #4305174 Revised 03/10

#### **Special Extended Product Warranty**

#### U.L. Listed Fire Safes / Lifetime Replacement Warranty:

All AMSEC U.L. Listed fire safes are protected by a LIFETIME FREE REPLACEMENT GUARANTEE, assuring the original owner free replacement of safes that are damaged beyond repair by a fire with a current production model of comparable value. The damaged safe must be returned freight prepaid to the factory within 30 days of the loss, accompanied by a properly filed fire department report. This warranty does not apply to damage or loss resulting from accident, alteration, unauthorized entry or improper installation. AMSEC's limited warranty policy and procedures apply to any extended product warranties.

#### Super Brute Floor Safes / Lifetime Replacement Warranty

If your AMSEC Super Brute floor safe is subject of a sledgehammer or pry attack and is forcibly entered, AMSEC will replace or repair the safe (our option) with a current production model of comparable value - free of charge. The damaged safe must be returned freight prepaid to the factory within 30 days of the loss, accompanied by a properly filed police report. This warranty does not apply to damage or loss resulting from accident, alteration, unauthorized entry or improper installation. AMSEC's limited warranty policy and procedures applies to any extended product warranties.

#### **Gun Safe Lifetime Warranty**

If you are the original owner of an AMSEC gun safe that suffers damage due to theft or fire, provide us with a properly filed police report, within 30 days. We will replace or repair (our option) free of charge with a current production model of comparable value upon prepaid delivery to our factory. For additional assistance, please contact your local dealer. We will be standing by ready to take immediate action to get your valuables quickly secured back in a quality-built AMSEC safe.

#### **Gun Safe Break-in Warranty**

If your AMSEC gun safe is forcibly entered, we will replace or repair it, free of charge upon prepaid freight to our factory.

#### **Gun Safe Attempted Break-in Warranty**

If your AMSEC gun safe has been subjected to a drill, punch or pry attack and has performed successfully by keeping intruders out, it will be repaired or replaced free of charge upon prepaid freight to our factory.

#### **Gun Safe Fire Warranty**

If your AMSEC gun safe has been subjected to a home fire, it will be repaired or replaced free of charge upon prepaid freight to our factory.

Gun Safe Warranty effective on Gun Safe purchases starting 01/01/2006

# Gun Safe Tifetime Warranty

IF YOU ARE THE ORIGINAL OWNER OF AN AMSEC GUN SAFE THAT SUFFERS DAMAGE DUE TO THEFT OR FIRE, PROVIDE US WITH A PROPERLY FILED POLICE REPORT, WITHIN 30 DAYS. WITH ABSOLUTELY NO COST TO YOU, WHICH MEANS: FREE PARTS, FREE LABOR AND FREE FREIGHT; WE WILL EITHER REPAIR OR REPLACE (OUR OPTION) WITH A CURRENT PRODUCTION MODEL OF COMPARABLE VALUE. FOR ADDITIONAL ASSISTANCE, PLEASE CONTACT YOUR LOCAL DEALER. WE WILL BE STANDING BY READY TO TAKE IMMEDIATE ACTION TO GET YOUR VALUABLES QUICKLY SECURED BACK IN A QUALITY BUILT AMSEC SAFE.

#### No Cost - Break-IN WARRANTY

IF YOUR AMSEC GUN SAFE IS FORCIBLY ENTERED, WE WILL REPLACE OR REPAIR IT, FREE OF CHARGE.

#### No Cost - Attempted Break-in Warranty

IF YOUR AMSEC GUN SAFE HAS BEEN SUBJECT TO A DRILL, PUNCH OR PRY ATTACK AND HAS PERFORMED SUCCESSFULLY BY KEEPING THE INTRUDERS OUT, IT WILL BE REPAIRED OR REPLACED FREE OF CHARGE.

#### No Cost - Fire Warranty

IF YOUR AMSEC GUN SAFE HAS BEEN SUBJECT TO A HOME FIRE, IT WILL BE REPAIRED OR REPLACED FREE OF CHARGE.

AMERICAN SECURITY'S WARRANTY COMMITMENT TO YOU: WE WILL FIX THE SAFE IN YOUR HOME IF AT ALL POSSIBLE, WE WILL PAY FOR THE SAFE TECHNICIAN TO OPEN THE SAFE, WE WILL PAY FOR THE SAFE AND IF A REPAIR IS NOT POSSIBLE WITHIN THE HOME, WE WILL PAY FOR THE FREIGHT BACK TO THE FACTORY. EFFECTIVE ON GUN SAFE PURCHASES STARTING 01/01/2006

WWW.AMSECUSA.COM

#### **PURCHASE RECORD**

Model #:	 
Serial #:	
Date of Purchase:	
Purchased From:	
Company:	
Address:	
City	
Telephone #:	

Each AMSEC safe is professionally hand-crafted with quality materials and is equipped with a precision-quality, high-security combination lock. To become familiar with the lock, operate the lock (as outlined below) several times before closing the door and locking the safe.

#### **Operation Instructions:**

- Don't spin, force or make abrupt stops with the combination dial. A combination lock is a
  precision instrument and can be damaged by abuse which leads to a costly "lockout."
- Don't slam the door. Extreme shock can damage the lock or jam the boltwork.
- Don't shut the door with the boltwork in the locked position. Damage to the boltwork and marring the safe's finish may result.
- Don't stack contents of the safe so that the door must be forced shut. Jamming of the boltwork may result.
- Don't store the combination card inside the safe.
- Don't use oil, grease or any other lubricant on the combination lock.
- Dial the combination slowly and exactly to the number looking straight at the dial. Use your thumb as a brake to avoid passing the number.
- Restart the dialing sequence if you pass a number, it is required to dial the combination within a 1/2 number, in order to open the lock.
- Dial the numbers to the bold, highlighted or framed mark at the 12 o'clock position on the dial ring.
   The other mark is for servicing the lock which should only be done by a qualified locksmith.
- Always lock the boltwork and scramble the combination when you are finished using the safe.
- Keep all moving parts clean and free from obstruction, water and grease.
- If you experience a difference in the feel of the operation, inconsistency or difficulty opening
  or operating the safe, DO NOT LOCK THE SAFE. Immediately contact the security store from
  whom you purchased the safe. If this is not practical, contact the AMSEC service department
  at 951-685-9680, Ext. 1036.

#### **CAUTION FIRE SAFE CONTENT STORAGE**

A fire safe contains insulation material, which may cause humidity to be present when closed extended periods of time. It is recommended that the safe is opened on a regular basis and interior allowed to air out. It is also recommended that documents sensitive to moisture be kept in a sealed container, I.E Ziplock® or Tupperware®.

#### **MAINTENANCE**

Standard Textured finish: Your safe is provided with a durable paint that may be easily cleaned with a mild detergent and a soft cloth. **Do Not** use abrasive scouring pads or any chemical fluids, which may react and damage the finish.

**Hi-Gloss Finish**: This finish is a two-stage paint, which is the same used in the automotive industry. Use a damp cloth with mild detergent if needed. A good grade of automotive wax is recommended if the finish appear dull. **Do Not** use abrasive scouring pads or any chemical fluids, which may react and damage the finish.

**Door Operating Mechanism**: The handle of the safe moves mechanical parts inside the door. After a period of use, if difficulty is experienced in operation, please contact a qualified locksmith for service.

**Door Hinges:** If the door becomes hard to open or emits noise, the hinges may need lubrication. Please contact a qualified locksmith for service.

**Caution**: AMSEC assumes no liability for finish damage due to the incorrect use of caustic lubricants.

**Mechanical Combination Locks**: Mechanical combination locks will perform well for the life of the safe when operated correctly. Occasionally, they may need to be cleaned and adjusted if dialing the combination becomes difficult. When this is experienced, contact a qualified locksmith for service. Attempting to service a combination lock yourself will void the warranty and may result in a malfunction and require your safe to be drilled.

#### **DAMAGE CLAIMS**

Freight Damage: All safes are carefully packed for shipment. The manufacturer's liability ceases when the transportation carrier accepts the shipment in good condition. The carrier's liability ceases when you sign for the merchandise. INSPECT YOUR SHIPMENT BEFORE SIGNING THE DELIVERY RECEIPT. Although unlikely, if damage occurs you have the option of refusing the shipment or negotiating a settlement with the carrier. To negotiate a settlement follow these steps:

- 1. Note the extent of the damage on the freight bill and sign your name.
- 2. Save all cartons and packaging materials.
- 3. Call the freight carrier immediately and request a damage inspection claim.

#### All Claims:

- 1. Contact your dealer immediately.
- 2. Claims must be filed within 15 days.
- 3. Claims must be accompanied by proof of purchase receipt and photographs.
- In the event of replacement, the safe must be returned to the dealer/factory in the original packaging.

#### **Limited Product Warranty**

#### LIMITED WARRANTY—SECURITY SAFES & ELECTRONIC PRODUCTS

# Product Category (Beginning from date of first consumer purchase / Proof of purchase necessary) All Series and soluted assessments.

All Safes and related components . . . . . . . . 1 Year Parts & Labor Electronic Locks and related components . . . . . 1 Year Parts & Labor

#### Special Extended Warranty / Product Category

(See special coverage guidelines enclosed for each product category)

TF & SF Series Gun Safes Only

1 Year Parts & Labor—Lifetime Free Replacement

#### What is covered and what is not covered:

This warranty covers all defects in materials or workmanship in this product, but DOES NOT COVER:

- (1) Damage, deterioration or malfunction resulting from:
  - a. Accident, negligence, misuse, abuse, improper installation, failure to perform normal maintenance or operation to follow instructions labeled on or provided in the safe.
  - b. Any damage occurred from shipment. (Claims must be presented to the carrier)
     c. Repair or attempted repair by anyone other than a pre-authorized AMSEC service dealer.
- (2) Any unit which has been altered or on which the serial number has been defaced, modified
- or removed.

  (3) Normal wear, battery replacement, any periodic maintenance or where combination lock has been changed without factory authorization.

#### Who may enforce the warranty:

This warranty is only enforceable by the original purchaser.

#### What we will pay for and what you must pay for:

AMSEC will repair or replace units covered by this warranty, without charge to the consumer for labor and materials. YOU ARE RESPONSIBLE FOR ANY INSTALLATION OR REMOVAL CHARGES AND FOR ANY SHIPPING CHARGES. State sales tax does not apply to warranty service work and will not be honored. If safe components must be shipped for warranty service, AMSEC will pay the shipping charges to any destination within the USA if the repairs are covered by the warranty. Defective parts must be returned (not repaired unless instructed) to AMSEC. If parts are not returned, the warranty invoice will be denied.

#### How you can get warranty service:

- (1) If your AMSEC safe requires service, contact your local authorized AMSEC dealer and the dealer will advise you of the procedures to be followed. If this is not practical, contact the AMSEC Service Department at the address on front cover or call 951-685-9680, ex. #1036.
- (2) All warranty service must have prior authorization, accompanied by proof of purchase as evidence of warranty coverage. A warranty authorization number must be obtained from AMSEC before any service work is performed. The serial number, description of product and description of problem must be supplied to AMSEC to determine warranty status before an authorization number will be assigned. Issuance of the authorization number recognizes only the existence of the problem and does not constitute an admission of liability by AMSEC. Only approved service representatives will be authorized to perform warranty service. Any service performed prior to issuance of a warranty authorization number will be subject to denial.

#### **Limitation of Implied Warranties:**

Any implied warranties, including warranties of merchantability and fitness for a particular purpose, are limited in duration to the length of this warranty.

#### **Exclusions of Damages:**

AMSEC's liability for any defective products is limited to repair or replacement of the product, at our option.

AMSEC shall not be liable for damages based upon inconvenience, loss of use, damage or loss of contents, or any other damages whether incidental, consequential or otherwise.

#### **Special Extended Product Warranty**

#### **Gun Safe Lifetime Warranty**

If you are the original owner of an AMSEC gun safe that suffers damage due to theft or fire, provide us with a properly filed police report, within 30 days. With absolutely no cost to you, which means: free parts, free labor and free freight; we will either replace or repair (our option) with a current production model of comparable value. For additional assistance, please contact your local dealer. We will be standing by ready to take immediate action to get your valuables quickly secured back in a quality-built AMSEC safe.

#### No Cost - Break-in Warranty

If your AMSEC gun safe is forcibly entered, we will replace or repair it, free of charge.

#### No Cost - Attempted Break-in Warranty

If your AMSEC gun safe has been subjected to a drill, punch or pry attack and has performed successfully by keeping intruders out, it will be repaired or replaced free of charge.

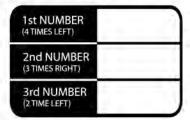
#### No Cost - Fire Warranty

If your AMSEC gun safe has been subjected to a home fire, it will be repaired or replaced free of charge.

American Security's Gun Safe Warranty commitment to you: We will fix the safe in your home if at all possible, we will pay for the safe technician to open the safe, we will pay for the safe technician to repair the safe and if a repair is not possible within the home, we will pay for the freight back to the factory.

Gun Safe Warranty effective on Gun Safe purchases starting 01/01/2006

#### SAFE COMBINATION INSTRUCTIONS



#### Important:

Turn dial slowly and evenly. Do not turn back to regain alignment if you rotate past number. If an error is made, re-dial entire combination. DO NOT count turns. Count how many times each number is aligned with the opening index (at the 12 o'clock position). Always view the dial and ring straight on, not at an angle.

#### Step 1.

Turn dial left, aligning first number with the opening index the fourth time it comes to the index.



Turn dial right, aligning second number with the opening index the third time it comes to the index.

#### Step 3.

Turn dial left aligning third number with the opening index the second time it comes to the index.

#### Step 4.

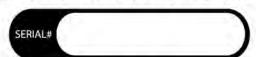
Turn dial right until the bolt retracts.

To lock: Close the door, turn the key to the locked position, remove the key and turn the dial 4 complete turns.

#### The serial number of your safe

is listed below. If you lose the combination,

or need service on your safe, you can use the serial number as a reference. Please keep the combination in a safe place, away from your safe.



American Security Products Co. 1 (800) 421-6142

11925 Pacific Avenue www.amsecusa.com

Fontana, CA 92337







# Important Operating Instructions and Warranty Information On Your New AMSEC Safe

MODELS: SF5924, SF6032, SF6030, SF6036, TF5924, TF6032, TF6030, TF6036 FS2215, FS3018, FS4622

# Read Contents Carefully For Trouble-Free Operation of Your Safe

**Dear Valued Customer:** 

Congratulations on your purchase of the finest safe from American Security Products, Co.

You've taken an important step in organizing and protecting your most valued possessions. Every AMSEC safe is professionally hand-crafted and designed to provide a lifetime of trouble-free performance.

AMSEC offers the industry's finest warranty backed by a nationwide network of highly skilled authorized dealers, providing prompt, courteous, and professional service. We suggest that you read the <u>Limited Warranty</u> thoroughly, and invite you to contact your authorized AMSEC dealer or AMSEC's Service Department if you have any questions.

Please also take the time to read and familiarize yourself with the proper operating procedures of your new safe presented on the following pages.

Again, Congratulations and Thank You for selecting AMSEC!

If you like us to send AMSEC Safe information to a friend or have any questions concerning our complete line of security products, please send your request to:



AMERICAN SECURITY PRODUCTS COMPANY

11925 Pacific Avenue Fontana, California 92337 Visit us on the web at: www.amsecusa.com

Part# 4305245

### Important Operating Instructions and Warranty Information On Your New AMSEC Safe

#### MODELS: TF5517 and AM Series

### Read Contents Carefully For Trouble-Free Operation of Your Safe

#### **Dear Valued Customer:**

Congratulations on your purchase of the finest safe from American Security Products, Co.

You've taken an important step in organizing and protecting your most valued possessions. Every AMSEC safe is professionally hand-crafted and designed to provide a lifetime of trouble-free performance.

AMSEC offers the industry's finest warranty backed by a nationwide network of highly skilled authorized dealers, providing prompt, courteous, and professional service. We suggest that you read the Limited Warranty thoroughly, and invite you to contact your authorized AMSEC dealer or AMSEC's Service Department if you have any questions.

Please also take the time to read and familiarize yourself with the proper operating procedures of your new safe presented on the following pages.

Again, Congratulations and Thank You for selecting AMSEC!

If you like us to send AMSEC Safe information to a friend or have any questions concerning our complete line of security products, please send your request to:



AMERICAN SECURITY PRODUCTS COMPANY

11925 Pacific Ave Fontana, CA 92337

Visit us on the web at: www.amsecusa.com

Part #4305244 Revised 08/10

Each AMSEC safe is professionally hand-crafted with quality materials and is equipped with a precision-quality, high-security combination lock. To become familiar with the lock, operate the lock (as outlined below) several times before closing the door and locking the safe.

#### **OPERATION INSTRUCTIONS:**

- Don't spin, force or make abrupt stops with the combination dial. A combination lock is a
  precision instrument and can be damaged by abuse which leads to a costly "lockout."
- Don't slam the door. Extreme shock can damage the lock or jam the boltwork.
- Don't shut the door with the boltwork in the locked position. Damage to the boltwork and marring the safe's finish may result.
- Don't stack contents of the safe so that the door must be forced shut. Jamming of the boltwork may result.
- · Don't store the combination card inside the safe.
- Don't use oil, grease or any other lubricant on the combination lock.
- Dial the combination slowly and exactly to the number looking straight at the dial. Use your thumb as a brake to avoid passing the number.
- Restart the dialing sequence if you pass a number, it is required to dial the combination within a 1/2 number, in order to open the lock.
- Dial the numbers to the bold, highlighted or framed mark at the 12 o'clock position on the dial ring. The other mark is for servicing the lock which should only be done by a qualified locksmith.
- Always lock the boltwork and scramble the combination when you are finished using the safe.
- Keep all moving parts clean and free from obstruction, water and grease.
- If you experience a difference in the feel of the operation, inconsistency or difficulty opening
  or operating the safe, DO NOT LOCK THE SAFE. Immediately contact the security store from
  whom you purchased the safe. If this is not practical, contact the AMSEC service department at
  951-685-9680, Ext. 1036.

#### CAUTION

#### FIRE SAFE CONTENT STORAGE

A fire safe contains insulation material, which may cause humidity to be present when closed extended periods of time. It is recommended that the safe is opened on a regular basis and interior allowed to air out. It is also recommended that documents sensitive to moisture be kept in a sealed container, I.E Ziplock® or Tupperware®.

#### MAINTENANCE

**Standard Textured finish:** Your safe is provided with a durable paint that may be easily cleaned with a mild detergent and a soft cloth. **Do Not** use abrasive scouring pads or any chemical fluids, which may react and damage the finish.

**Hi-Gloss Finish:** This finish is a two-stage paint, which is the same used in the automotive industry. Use a damp cloth with mild detergent if needed. A good grade of automotive wax is recommended if the finish appear dull. **Do Not** use abrasive scouring pads or any chemical fluids, which may react and damage the finish.

**Door Operating Mechanism:** The handle of the safe moves mechanical parts inside the door. After a period of use, if difficulty is experienced in operation, please contact a qualified locksmith for service.

**Door Hinges:** If the door becomes hard to open or emits noise, the hinges may need lubrication. Please contact a qualified locksmith for service.

#### **CAUTION:**

AMSEC assumes no liability for finish damage due to the incorrect use of caustic lubricants.

**Mechanical Combination Locks:** Mechanical combination locks will perform well for the life of the safe when operated correctly. Occasionally, they may need to be cleaned and adjusted if dialing the combination becomes difficult. When this is experienced, contact a qualified locksmith for service. Attempting to service a combination lock yourself will void the warranty and may result in a malfunction and require your safe to be drilled.

#### **DAMAGE CLAIMS**

**Freight Damage:** All safes are carefully packed for shipment. The manufacturer's liability ceases when the transportation carrier accepts the shipment in good condition. The carrier's liability ceases when you sign for the merchandise. **INSPECT YOUR SHIPMENT BEFORE SIGNING THE DELIVERY RECEIPT.** Although unlikely, if damage occurs you have the option of refusing the shipment or negotiating a settlement with the carrier. To negotiate a settlement follow these steps:

- 1. Note the extent of the damage on the freight bill and sign your name.
- 2. Save all cartons and packaging materials.
- 3. Call the freight carrier immediately and request a damage inspection claim.

#### **ALL CLAIMS:**

- Contact your dealer immediately.
- 2. Claims must be filed within 15 days.
- 3. Claims must be accompanied by proof of purchase receipt and photographs.
- 4. In the event of replacement, the safe must be returned to the dealer/factory in the original packaging.

#### **Limited Product Warranty**

LIMITED WARRANTY—SECURITY SAFES & ELECTRONIC PRODUCTS

#### **Product Category**

#### **Duration of Warranty**

(Beginning from date of first consumer purchase / Proof of purchase necessary)

#### What is covered and what is not covered:

This warranty covers all defects in materials or workmanship in this product, but DOES NOT COVER:

- (1) Damage, deterioration or malfunction resulting from:
  - a. Accident, negligence, misuse, abuse, improper installation, failure to perform normal maintenance or operation to follow instructions labeled on or provided in the safe.
  - b. Any damage occurred from shipment. (Claims must be presented to the carrier)
  - c. Repair or attempted repair by anyone other than a pre-authorized AMSEC service dealer.
- (2) Any unit which has been altered or on which the serial number has been defaced, modified or removed.
- (3) Normal wear, battery replacement, any periodic maintenance or where combination lock has been changed without factory authorization.

#### Who may enforce the warranty:

This warranty is only enforceable by the original purchaser.

#### What we will pay for and what you must pay for:

AMSEC will repair or replace units covered by this warranty, without charge to the consumer for labor and materials. YOU ARE RESPONSIBLE FOR ANY INSTALLATION OR REMOVAL CHARGES AND FOR ANY SHIPPING CHARGES. State sales tax does not apply to warranty service work and will not be honored. If safe components must be shipped for warranty service, AMSEC will pay the shipping charges to any destination within the USA if the repairs are covered by the warranty. Defective parts must be returned (not repaired unless instructed) to AMSEC. If parts are not returned, the warranty invoice will be denied.

#### How you can get warranty service:

- (1) If your AMSEC safe requires service, contact your local authorized AMSEC dealer and the dealer will advise you of the procedures to be followed. If this is not practical, contact the AMSEC Service Department at the address on front cover or call 951-685-9680, ex. #1036.
- (2) All warranty service must have prior authorization, accompanied by proof of purchase as evidence of warranty coverage. A warranty authorization number must be obtained from AMSEC before any service work is performed. The serial number, description of product and description of problem must be supplied to AMSEC to determine warranty status before an authorization number will be assigned. Issuance of the authorization number recognizes only the existence of the problem and does not constitute an admission of liability by AMSEC. Only approved service representatives will be authorized to perform warranty service. Any service performed prior to issuance of a warranty authorization number will be subject to denial.

#### **Limitation of Implied Warranties:**

Any implied warranties, including warranties of merchantability and fitness for a particular purpose, are limited in duration to the length of this warranty.

#### **Exclusions of Damages:**

AMSEC's liability for any defective products is limited to repair or replacement of the product, at our option.

AMSEC shall not be liable for damages based upon inconvenience, loss of use, damage or loss of contents, or any other damages whether incidental, consequential or otherwise.

#### **PURCHASE RECORD**

Model #:			
Serial #:			
Date of Purchase:			
Purchased From:			
Company:			
Address:			
City			
Telephone #:			
Email Address:			
Website:			
RECORD YOUR COM	IBINATION AN	D KEY NUMBE	RS HERE
(CTC)	DE IN A CAFE	DI ACE)	
(510	ORE IN A SAFE	PLACE)	
Personal Combination:			
	One	Two	Three
Key Number:			
·			

#### SAFE COMBINATION INSTRUCTIONS

1st NUMBER (3 TIMES RIGHT)	
2nd NUMBER (2 TIMES LEFT)	-
3rd NUMBER (1 TIME RIGHT)	

#### Important:

Turn dial slowly and evenly. Do not turn back to regain alignment if you rotate past number. If an error is made, re-dial entire combination. DO NOT count turns. Count how many times each number is aligned with the opening index (at the 12 o'clock position). Always view the dial and ring straight on, not at an angle.

#### Step 1.

Turn dial right, aligning first number with the opening index the third time it comes to the index.



#### Step 2.

Turn dial left, aligning second number with the opening index the second time it comes to the index.



#### Step 3.

Turn dial right and stop at the third number.

To lock: Close the door, turn the key to the locked position, remove the key and turn the dial 4 complete turns.



#### The serial number of your safe

is listed below. If you lose the combination,

or need service on your safe, you can use the serial number as a reference. Please keep the combination in a safe place, away from your safe.





### **Limited Warranty**

#### **Keying Systems**

All bittings shall be originated or authorized by the ARROW LOCK® Key Systems Department to be compatible with one another in a specific type of cylinder (conventional, security, high security, interchangeable core, removable core) and within a particular keying system.

ARROW LOCK® will not pay for the cost of repair performed other than in accordance with this warranty.

Refer to our Returned Goods Policy regarding the return of a product or component part believed to be defective as covered by this warranty. A brief description of the defect will be required. Product will be examined upon return. In the event such examination reveals a defect covered by this warranty, the product will be repaired or replaced.

THIS WARRANTY IS IN LIEU OF ALL OTHER EXPRESS WARRANTIES. TO THE EXTENT PERMITTED BY LAW, ALL IMPLIED WARRANTIES ARE LIMITED TO THE DURATION OF THIS WARRANTY. ARROW LOCK® MANUFACTURING COMPANY SHALL NOT BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES. NO AGENT, SALES REPRESENTATIVE OR DEALER HAS THE AUTHORITY TO INCREASE OR ALTER THE OBLIGATIONS OF THIS WARRANTY.

SOME STATE DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS OR THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATIONS OR EXCLUSIONS MAY NOT APPLY TO YOU.

THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS WHICH VARY FROM STATE TO STATE.

ARROW LOCK® Manufacturing Company



# TWIN V-10, TWIN EXCLUSIVE, TWIN PRO, TWIN MAXIMUM, C4 CLIO

### Keys and Keying

All ASSA keys are manufactured from the highest quality nickel silver material. The key's rounded back facilitates smooth operation and minimizes wear. The large key bow simplifies identification and use by manually impaired people. Keys can be provided with various options of tactile identification upon request. Available in several profiles or broaches, ASSA high security keys all feature a unique side milling on the lower portion of the key blade and are precut at the ASSA factory. Each side milling represents a key section that is factory controlled on a geographic basis providing an unmatched level of patented key control.

#### **Benefits**

- Two sets of key cuts designed to operate independent locking mechanisms
- Innovative key design protected by U.S. and international patents
- Patented key control offers the ultimate in high security
- Top cuts can be generated on standard, quality code cutting equipment
- ASSA's generous keying capabilities allow over 160,000 change keys under a single master key

#### Warranty

- ASSA guarantees that if a key should break under normal usage, ASSA will replace it at no charge plus any reasonable service charge
- ASSA guarantees that no other top level master key for any other ASSA factory generated master key system will operate as a top level key in an end-user's system for a specified geographic territory
- ASSA guarantees its patented systems against unauthorized key duplication

#### Certification

• Twin Exclusive, Twin V-10, Twin Pro and Twin Maximum keys listed under U.S. Patent numbers 5,067,335 and 5,640,865

#### Technical Information

- High quality nickel silver material
- Key combination is read from tip to bow
- No. 1 cut is deepest, No. 9 is shallowest
- Maximum adjacent cut is 5 (example: 1-6 is acceptable, 1-7, 8 or 9 is not)
- Cut depth is measured as root depth from back of key to bottom of cut

Special stamping and custom coining available

# TWIN V-10, TWIN EXCLUSIVE, TWIN PRO, TWIN MAXIMUM, C4 CLIQ

### ASSA Concept 4 CLIQ™

ASSA C4 CLIQ™ intelligent locking systems gives control over all keys, which can easily be upgraded and can be tailor-made to suit any needs. Since every key has its own identity, it becomes the "personal property" of the key holder. C4 CLIQ makes intelligent, flexible and high security lock systems possible. The key's mechanical design creates the basic foundation made up of different security zones in the same way as in mechanical lock systems. The electronic programming of the keys gives authorization to individuals or to group of individuals. C4 CLIQ technology's basic idea is the

That means a lock system that retains a high level of security despite upgrading, alterations or expansion. Even after many years of use by a continual flow of new tenants, new employees or changes occurring in the workplace, the level of security will remain the same.

#### **ASSA C4 CLIQ offers HID Prox Chips**

creation of an intelligent security system.

To match your existing HID Prox Access Control System. This allows that person to access the existing system with one credential.

#### **Benefits**

- Based on Twin Maximum Technology
- High and Medium Security Levels
- Extreme Master Keying Capacity
- Concealed Keying
- Wide Range of Retrofit Cylinder Shapes
- Possible to Add C4 CLIQ Functionality
- HID Prox Chip

#### Warranty

- Battery Life 2 Years or 20K Openings
- Lifetime on Key Breakage

#### Certification

- Patented Key Control
- UL Listed
- Operating Temperatures: -40° F to 130° F

#### **Technical Information**

- Power Supply is Provided by the Key
- Data Transfer 64 Bit and Higher
- Water Resistant
- Sealed Electronics
- No Wires
- 3 Levels of Cylinders and Keying:
  - Twin Maximum UL 437
     Cylinder & Key
  - Twin Maximum Medium Non Cylinder and Twin Maximum Key UL 437
  - Twin C4 CLIQ Electromechanical Cylinder and Key



### **Mortise Cylinders**

ASSA mortise cylinders are designed to replace several original manufacturers' cylinders in their locksets offering the highest level of security available on the market today. Made to standard U.S. dimensions, these rugged cylinders are available in a variety of finishes and lengths and stand up to even the heaviest abuse. All ASSA mortise cylinders are listed under U.L. 437, a set of tests for determining the cylinder's physical resistance against various forms of attack. ASSA mortise cylinders will improve the security of standard mortise locksets by Arrow, Corbin/Russwin, Sargent, Schlage, Yale and many other manufacturers.



**Product Catalog** 

& Technical

Specifications

#### **Benefits:**

- Drill resistant cylinder housing and plug
- Case-hardened steel inserts and stainless steel pins
- Two independent locking mechanisms to ensure optimum pick resistance
- Inactive "false" grooves on side pins designed to catch picking tools
- Extremely close tolerances
- Can be easily rekeyed in the field
- With the purchase of one inexpensive kit, 1-1/8" mortise cylinder is easily converted to rim cylinder

#### Warranty:

ASSA guarantees its cylinders against defective workmanship or wear resulting from defects for life

#### **Certification:**

 All ASSA Twin Series Mortise cylinders are U.L. 437 listed as well as ASTM F 1577 6.6 listed for standard test methods for detention Locks.

#### **Technical Information:**

- Available in cylinder lengths 1-1/8" through 2" in 1/8" increments
- Available with limited rotation and/or unidirectional features
- 13 cam options available
- Cylinder housing and plug are made of high quality brass
- Stainless steel top pins
- Bottom pins and master pins are nickel silver

<b>BHMA Symbol</b>	<b>U.S. Symbol</b>	<b>Euro Finishes</b>	<b>Description</b>
625	US 26	11	Bright Chrome
626	US 26D	13	Satin Chrome
605	US 3	20	Bright Brass
606	US 4	23	Satin Brass
612	US 10	33	Satin Bronze
624	US 10B	46	Dark Oxidized Bronze

#### Product Catalog & Technical Specifications

### High Security Mogul Cylinders

ASSA Mogul cylinders are designed to provide the maximum level of security and durability. Available for ADTEC, Folger Adam, AirTeq/Norment, R.R. Brink, Sargent, and Southern Steel detention locksets, the ASSA Mogul is the smart choice for today's corrections industry. A hardened cover plate and hardened steel inserts in the cylinder shell provide protection against even the most savage and determined forms of physical attack. As with all ASSA high security cylinders, our patented key control ensures the ultimate protection against unauthorized key duplication.



#### **Benefits:**

- Hardened plug cover plate to prevent drill attack
- Case-hardened steel inserts and stainless steel pins
- Two independent locking mechanisms to ensure security and optimum pick resistance
- Inactive "false" grooves on side pins designed to enhance pick resistance
- Counter mill in each chamber position to further enhance pick resistance
- Extremely close tolerances
- Can be easily rekeyed in the field

#### Warranty:

• ASSA guarantees its cylinders against defective workmanship or wear resulting from defects for life

#### **Certification:**

• All ASSA Twin Series Mogul cylinders are U.L. 437 listed as well as ASTM F 1577 6.6 Certified for standard test methods for Detention Locks

#### **Technical Information:**

- Available in 1-1/8" and 1-1/2" lengths
- Available with limited rotation and/or unidirectional features
- Cylinder housing and plug are made of high quality brass
- Stainless steel top pins
- Bottom pins and master pins are nickel silver

BHMA Symbol	<u>U.S. Symbol</u>	Euro Finish	<b>Description</b>
626	US 26D	13	Satin Chrome
606	US 4	23	Satin Brass

#### Product Catalog & Technical Specifications

### Rim Cylinders

Commonly used on apartment and condominium doors, ASSA rim cylinders are used on vertical deadbolt locks and are also designed for commercial exit and panic devices. Available with either horizontal/vertical break-off or lazy-motion type break-off tailpieces, ASSA rim cylinders can be ordered with the standard or the Sargent rim exit device mounting patterns. The standard rim cylinder can be easily converted to a mortise cylinder by simply replacing the rim tailpiece assembly with the appropriate cam.

#### **Benefits:**

- Drill resistant cylinder housing and plug
- Case-hardened steel inserts and stainless steel pins
- Two independent locking mechanisms to ensure security and optimum pick resistance
- Inactive "false" grooves on side pins designed to catch picking tools
- Extremely close tolerances
- Can be easily rekeyed in the field
- Standard and Sargent hole pattern available
- Standard rim cylinder is easily converted to mortise cylinder

#### **Warranty:**

ASSA guarantees its cylinders against defective workmanship or wear resulting from defects for life

#### Certification:

 All ASSA Twin Series Rim cylinders are U.L. 437 Listed as well as ASTM F 1577 6.6 Certified for standard test methods for Detention Locks

#### **Technical Information:**

- Available with limited rotation and/or unidirectional features
- Cylinder housing and plug are made of high quality brass
- Stainless steel top pins
- Bottom pins and master pins are nickel silver

BHMA Symbol	<u>U.S. Symbol</u>	Euro Finish	<b>Description</b>
625	US 26	11	Bright Chrome
626	US 26D	13	Satin Chrome
605	US 3	20	Bright Brass
606	US 4	23	Satin Brass
612	US 10	33	Satin Bronze
624	US 10B	46	Dark Oxidized Bronze

### Mortise and Rim Interchangeable Core Cylinders

Designed with both security and convenience in mind, the ASSA Large Format Interchangeable core cylinder is perfect for apartment buildings, dormitories, classrooms, and other applications requiring instant rekeying capabilities. This versatile cylinder is adaptable to a wide variety of manufacturers' locksets including the ASSA Number 2 padlock and ASSA 6000 deadbolt series and can be integrated into master keyed systems that use both standard and interchangeable cylinders. Available in the standard ASSA large format as well as the Schlage, Yale 6 pin, and Sargent 6 pin large formats, all ASSA Interchangeable core cylinders are listed under U.L. 437, a set of tests for determining the cylinder's physical resistance against various forms of attack and performance that features our patented key control ensuring the maximum protection from unauthorized key duplication.

#### **Benefits:**

- Easily rekeyed openings in the field
- Can be used in master key system with standard locks
- Available in multiple manufacturers' formats
- Drill resistant cylinder housing and plug
- Case-hardened steel inserts and stainless steel pins
- Two independent locking mechanisms to ensure security and optimum pick resistance
- Inactive "false" grooves on side pins designed to catch picking tools

#### **Warranty:**

ASSA guarantees its cylinders against defective workmanship or wear resulting from defects for life

#### **Certification:**

 All ASSA Interchangeable Core cylinders are U.L. 437 Listed as well as ASTM F 1577 6.6 Certified for standard test methods for Detention Locks

#### Technical Information

- Available for 1-1/4" mortise and rim cylinders
- Build-up pins in first four positions operate control feature
- Cylinder housing and interchangeable core are made of high quality brass
- Stainless steel top pins
- Bottom pins and master pins are nickel silver

<b>BHMA Symbol</b>	<b>U.S. Symbol</b>	<b>Euro Finishes</b>	<b>Description</b>
625	US 26	11	Bright Chrome
626	US 26D	13	Satin Chrome
605	US 3	20	Bright Brass
606	US 4	23	Satin Brass
612	US 10	33	Satin Bronze
624	US 10B	46	Dark Oxidized Bronze

**Specifications** 



### Key-in-Knob/Lever Cylinders

ASSA Key in Knob/Key in Lever cylinders are designed to replace several original manufacturers' cylinders in their locksets offering the highest level of security available on the market today. These cylinders are manufactured to exact manufacturers' specifications to ensure precise fit and operation. ASSA Key in Knob/Key in Lever cylinders will improve the security of standard cylindrical locksets by Arrow, Corbin/Russwin, Falcon, Sargent, Schlage, Weiser, Yale and many other manufacturers. All ASSA Key in Knob/Key in Lever cylinders are listed under U.L. 437.



- Designed to exact manufacturers' specifications
- Two independent locking mechanisms to ensure security and optimum pick resistance
- Inactive "false" grooves on side pins designed to catch picking tools
- Extremely close tolerances
- Can be easily rekeyed in the field
- Patented key control

#### Warranty:

ASSA guarantees its cylinders against defective workmanship or wear resulting from defects for life

#### **Certification:**

• All ASSA Key-in-Knob/Lever cylinders are U.L. 437 listed

#### **Technical Information:**

- Available in 16 different retrofit assemblies
- Cylinder shell and plug made of high quality brass
- Stainless steel top pins
- Bottom pins and master pins are nickel silver

<b>BHMA Symbol</b>	<u>U.S. Symbol</u>	<b>Euro Finishes</b>	<b>Description</b>
625	US 26	11	Bright Chrome
626	US 26D	13	Satin Chrome
605	US 3	20	Bright Brass
606	US 4	23	Satin Brass
612	US 10	33	Satin Bronze
624	US 10B	46	Dark Oxidized Bronze

#### Product Catalog & Technical Specifications

### **Deadbolts**

The ASSA 6000 Series deadbolt is designed to withstand any form of physical attack including drilling, prying, driving, or pulling. Its free spinning guard collars protect it from pipe wrenching while its hardened inserts guard against drilling. The 6000 comes equipped with the ASSA Hardhat™ to protect it from outside through-the-door attacks known as "ice picking." All ASSA 6000 Series deadbolts are available with interchangeable core and feature our unique dual locking mechanism rendering them virtually pick proof. As with all ASSA high security cylinders, our patented key control ensures the ultimate protection against unauthorized key duplication.

#### **Benefits:**

- ASSA Hardhat<sup>™</sup> to prevent physical attack
- Free spinning guard collars to prevent wrenching
- Available in interchangeable core
- High security solid brass cylinders
- 1/4" Aircraft strength steel mounting bolts
- Hardened bolt with full 1" throw
- Non-handed
- Patented key control

#### Warranty:

• ASSA guarantees its products against defective workmanship or wear resulting from defects for life Certification

#### **Certification:**

 All ASSA 6000 Deadbolts are U.L. 437 Listed as well as ASTM F 1577 6.6 Certified for standard test methods for Detention Locks

#### **Technical Information:**

- Available in single and double cylinder and no thumb turn inside models
- Available in 2-3/8" and 2-3/4" backsets drive-in or face plate
- Available 1-3/8" to 2-1/2" door thickness, 1-3/4" standard
- Cylinder housing and plug made of high quality brass
- Stainless steel top pins
- Bottom pins and master pins are nickel silver

<b>BHMA Symbol</b>	<u>U.S. Symbol</u>	<b>Euro Finishes</b>	<u>Description</u>
625	US 26	11	Bright Chrome
626	US 26D	13	Satin Chrome
605	US 3	20	Bright Brass
606	US 4	23	Satin Brass
609	US 5	47	Antique Brass
612	US 10	33	Satin Bronze
624	US 10B	46	Dark Oxidized Bronze



## TWIN V-10, TWIN EXCLUSIVE, TWIN PRO, TWIN MAXIMUM, C4 CLIQ

## **Auxiliary Locks**

ASSA's auxiliary lock line brings the same level of patented key control and durability to cam locks, window locks, drawer and desk locks, and tube locks that are standard for all of our high security products. All of our auxiliary locks can be keyed into an existing or new master key system and are operated by the same 6 pin uniquely side coded keys as the rest of our high security line eliminating the need for maintaining separate key systems.



#### **Benefits:**

- All locks operated by the same high security key
- Unlimited number of applications
- Two independent locking mechanisms to ensure security and optimum pick resistance
- Inactive "false" grooves on side pins designed to catch picking tools
- Can be easily rekeyed in the field
- Patented key control

#### Warranty:

ASSA guarantees its products against defective workmanship or wear resulting from defects for life

#### **Technical Information:**

- Cylinder housing and plug made of high quality brass
- Stainless steel top pins
- Bottom pins and master pins are nickel silver

**Specifications** 



## TWIN V-10, TWIN EXCLUSIVE, TWIN PRO, TWIN MAXIMUM, C4 CLIQ

### Cam Locks

ASSA manufactures the most rugged high security cam locks on the market today. The sturdy design makes it perfect for inner safe doors and compartments, cash storage containers, drug carts, gun cabinets, alarm control panels, and key storage cabinets. ASSA cam locks are operated with the same ASSA 6 pin high security key as the rest of our product offering and are available in both key retaining and non-key retaining models.



#### **Benefits:**

- Operated by 6 pin high security key
- Available in key retaining and non-key retaining
- 31 different catches available
- Two independent locking mechanisms to ensure security and optimum pick resistance
- Inactive "false" grooves on side pins designed to catch picking tools
- Patented key control

#### Warranty:

ASSA guarantees its products against defective workmanship or wear resulting from defects for life

#### **Certification:**

UL 437 (Pending)

#### **Technical Information:**

- Installation prep 22 mm, 7/8" Double "D" (punch available from ASSA)
- Uses hollowed out interchangeable core drivers
- Body and plug chromium plated brass
- Stainless steel top pins
- Bottom pins and master pins are nickel silver

#### **Finishes:**

<b>BHMA Symbol</b>	<u>U.S. Symbol</u>	<b>Euro Finish</b>	<b>Description</b>
625	US 26	11	Bright Chrome



## **Utility Locks**

This is truly an innovative lock assembly. A rugged cast aluminum housing and strike assembly holds a solid brass six pin high security cylinder. ASSA Utility Locks are used to secure sliding glass or wood doors, storage cabinets, and windows. They can be keyed into any ASSA key system or used as a stand alone locking device. The body is finished with baked on white enamel. This assembly locks with just one push of your thumb or finger, as easy as locking a file cabinet. The Utility Lock comes with all of its own mounting hardware for standard wood frame applications and shims for uneven surfaces.

#### **Benefits:**

- 6 pin high security cylinder
- Two independent locking mechanisms to ensure security and optimum pick resistance
- Inactive "false" grooves on side pins designed to catch picking tools
- Patented key control

#### Warranty:

ASSA guarantees its products against defective workmanship or wear resulting from defects for life

#### **Certification:**

• UL 437 (Pending)

#### **Technical Information:**

- Cast aluminum housing
- Cast aluminum rim and mortise strike
- Cylinder body and plug high quality brass
- Stainless steel top pins
- Bottom pins and master pins are nickel silver



### **Cabinet Locks**

ASSA manufactures the finest quality cabinet and desk locks featuring our high security eleven pin cylinders. These locks are listed with Underwriters Laboratories as U.L. 437. Our cabinet and desk locks can be keyed into any ASSA master key system. The cylinder can be easily rekeyed by removing the setscrew on the side of the cylinder housing.





700AS - 138

800AS - 138





850AS – 078

850AS - 138

#### **Benefits:**

- ASSA U.L. 437 high security cylinder
- Setscrew for easy rekeying
- Two independent locking mechanisms to ensure security and optimum pick resistance
- Inactive "false" grooves on side pins designed to catch picking tools
- Patented key control

#### Warranty:

ASSA guarantees its products against defective workmanship or wear resulting from defects for life

#### **Certification:**

• All ASSA Cabinet/Drawer lock cylinders are U.L. 437 listed

#### **Technical Information:**

- Available with plastic spacer and strike
- Cabinet lock available with horizontal or vertical bolt
- Desk lock available in 7/8" and 1-3/8" mounting thickness
- Bolt material high quality brass
- Stainless steel top pins
- Bottom pins and master pins are nickel silver

#### **Finishes:**

<b>BHMA Symbol</b>	U.S. Symbol	<b>Euro Finishes</b>	<b>Description</b>
626	US 26D	13	Satin Chrome
605	US 3	20	Bright Brass



## TWIN V-10, TWIN EXCLUSIVE, TWIN PRO, TWIN MAXIMUM, C4 CLIO

## **Keyswitch Locks**

The ASSA Switch Lock is the newest addition to our family of high security products. Combining state-of-the-art Securitron® designed electronic technology with the versatility of an ASSA high security non-key retaining cam lock, this product is the key switch of the future. The switch lock is fully reversible from maintained to momentary and can be integrated into any new or existing ASSA master key system.



#### **Benefits:**

- Long operating life
- Elongated mounting hole for easier, more accurate mounting
- Choice of actuation (plunger as well as a variety of integral and auxiliary actuators)
- Choice of electrical termination (solder, quick connect, PCB)
- Available with standard or narrow stile mounting plate with LED
- Patented key control

#### Warranty:

ASSA guarantees its products against defective workmanship or wear resulting from defects for life

#### **Technical Information:**

- Single pull double throw (SPDT) pin actuator and solder termination standard
- 3 amp at 12 or 24 VDC
- Uses hollowed out interchangeable core drivers
- Body and plug chromium plated brass
- Stainless steel top pins
- Bottom pins and master pins are nickel silver

#### **Finishes:**

<u>BHMA Symbol</u>	<u>U.S. Symbol</u>	Euro Finishes	<b>Description</b>
626	US 26D	13	Satin Chrome

#### **ASSA ABLOY**

### **Padlocks**

ASSA manufactures high security padlocks in three classes, all of which can be integrated into any new or existing ASSA master key system. Our heavy duty padlocks are made from the highest quality materials and have withstood the most rigorous testing procedures. ASSA padlocks are used in a wide variety of applications including storage rooms, perimeter fences, and armories and feature the same level of patented key control as all ASSA high security cylinders.



**Product Catalog** 

& Technical

**Specifications** 

#### **Benefits:**

- Sturdy design ensures maximum durability
- Class 2 available in key retaining and non-key retaining, extended shackle, and interchangeable core
- Shackle made of rust proof stainless steel
- Hockey Puck style shackleless design provides maximum protection against hacksaw and bolt cutter attacks
- Drain holes to prevent freezing
- No external screws or rivets
- Patented key control

#### **Warranty:**

ASSA guarantees its products against defective workmanship or wear resulting from defects for life

#### **Certification:**

• All ASSA Padlock cylinders are U.L. 437 listed

#### **Technical Information:**

- Class 2 body extruded brass, stainless steel shackle, tensile strength 1.5 tons
- Class 3 body case hardened steel, stainless steel shackle, tensile strength 4.5 tons
- Class 2 convertible from key retaining to non-key retaining
- Hockey Puck style body can withstand up to 10,000 lbs of force from bolt cutters
- Stainless steel top pins
- Bottom pins and master pins are nickel silver

## **Profile Cylinders**

ASSA manufactures a wide variety of high security European style profile cylinders including the Scandinavian oval cylinder used in ASSA modular locksets, the Euro Din cylinder, and the British Oval cylinder. Available for different door thicknesses and featuring an adjustable cam actuator, ASSA profile cylinders can be used with many types of imported lockset and specialty hardware. All profile cylinders are protected with ASSA's patented key control and can be keyed into any new or existing ASSA key system.



British Oval Double Cylinder

#### **Benefits:**

- Retrofits wide variety of European applications
- Adjustable cam actuator
- Two independent locking mechanisms to ensure security and optimum pick resistance
- Inactive "false" grooves on side pins designed to catch picking tools
- Patented key control

#### **Warranty:**

• ASSA guarantees its products against defective workmanship or wear resulting from defects for life

#### **Certification:**

• All ASSA Profile Cylinders are U.L. 437 listed

#### **Technical Information:**

- Euro Din and British Oval available for 3 different door thicknesses
- Cylinder housing and plug made of high quality brass
- Stainless steel top pins
- Bottom pins and master pins are nickel silver

#### **Finishes:**

BHMA Symbol	<u>U.S. Symbol</u>	Euro Finishes	<u>Description</u>
625	US 26	11	Bright Chrome
626	US 26D	13	Satin Chrome
605	US 3	20	Bright Brass
606	US 4	23	Satin Brass
612	US 10	33	Satin Bronze
624	US 10B	46	Dark Oxidized Bronze

#### Warranty



#### **LIMITED WARRANTY AND EXCLUSIONS:**

CCL strives to produce quality products at reasonable prices. If you are not satisfied with our product because of a defect, we will repair or replace the defective part or parts free of charge for a period of one year from the date of purchase. In the event you claim that the product contains a defect, simply notify CCL of the defect, and we will arrange for repair or replacement. The sole and exclusive remedy against CCL relating in any way to a product defect shall be the repair or replacement of defective parts as provided for under this LIMITED WARRANTY. No other remedy, including, but not limited to, incidental or consequential loss, is available.

This LIMITED WARRANTY shall not be deemed to have failed of its essential purpose so long as CCL is willing and able to repair or replace defective parts in the manner prescribed in this LIMITED WARRANTY.

Any action for breach relating to the sale of an CCL product must be commenced within one year after the cause of action has a ccrued. This LIMITED WARRANTY IS IN LIEU OF ANY OTHER WARRANTY, EXPRESS OR IMPLIED, AND ALL SUCH WARRANTIES ARE EXCLUDED, INCLUDING, BUT NOT LIMITED TO, ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE.

LOST COMBINATIONS ARE NOT COVERED BY WARRANTY.



## Warranty



LIMITED WARRANTY: Command Access Technologies warrants that its products are free from defects in workmanship and material under normal use and service. Since CAT does not control product usage, CAT makes no representation as to the degree of security conveyed by the use of any product. This warranty does not cover defects or damage which occur from improper maintenance, improper storage, improper installation, shipping and handling, ordinary wear and tear, misuse, abuse, accidents, unauthorized service, work done by others or consequential damages.

CAT will not pay for the cost of repair performed other than in accordance with this warranty. CAT can only perform authorized warranty work at the factory. CAT's only liability, in tort or contract, whether under this warranty or otherwise, is limited to providing repair or replacement of any product or component part which is proven to be defective as covered by the warranty, within three (3) years after delivery from CAT to the original purchaser. Written notice of a product or component part believed to be defective, as covered by this warranty, should be sent to Command Access Technologies 22901 La Palma Ave, Yorba Linda, CA 92887.

#### Click here to download RGA form

Include Claimant's name, address, phone, and identification of the product, invoice number and date, and a brief description of the defect. Upon receipt of such notice, a CAT representative will contact claimants to where to ship such product or component part, with shipping charges prepaid, for examination and, in the event such examination reveals a defect covered by this warranty, the product will be repaired or replaced. This warranty is in lieu of all other express warranties. To the extent permitted by law, all implied warranties are limited to the duration or this warranty.

CAT shall not be liable for any incident or consequential damages. Some states do not allow limitations on how long an implied warranty lasts or the exclusion or limitation of incidental or consequential damages, so the above may not apply to you. This warranty gives you specific legal rights, and you may have other rights, which vary, from state to state.

Terms - Privacy - @ 2008 Command Access Technologies - All rights reserved

#### ORDER SPECIFICATIONS

- Specify Keyed Alike, Keyed Different or Keyed Different and Master Keyed when ordering. Specify finish.
- → Specify Key Codes for Keyed Alike Orders.
- See catalog charts for exact number of KA codes and Key availability for all products, and KA code exceptions.

#### **CompX National**

- → Pin Tumbler stocking codes (4)...101, 103, 107, and 915.
- → Pin Tumbler-Satin Brass stocking codes (2)...107 and 915.
- Disc Tumbler stocking codes (10)...C346A, C390A, C413A, C415A, C420A, and C642A. New key codes: C205A, C267A, C361A, C441A.
- All C8850 Core Removable plugs come Master keyed to E13A. KA stocking codes (20)...D003A, D054A, D071A, D084A, D091A, D177A, D233A, D256A, D284A, D313A, D346A, D362A, D390A, D413A, D415A, D420A, D435A, D512A, D554A, and D642A.

→ KA exceptions:

**Disc Tumbler** 

C8042, C8051-3, C8052-3, C8054-3, and 4G, C8705 (all finishes) and C8706-3 available only to C346A, C413A, and C415A.

C8751, C8754, C8758, and C8759 available only

to C413A, C415A, and C420A.

C8747, C8749, C8896, D8950, D8951, and D8952

available only to C415A.

C8046 and C8047 available only to P141A.

Pin Tumbler

C8142-26D available to standard 4 codes plus 105

and 106.

C8150-26D available to standard 4 codes plus 102. C8154 available only to 103, 107, and 915.

C8155 available only to 915.

#### **CompX Fort**

- → MFW23000 Series-stocking codes (5)...217, 221, 224, 237 and 238.
- MFW29000 Double Bitted Series-stocking codes (5)...3012, 3045, 3059, 3085 and 3165.
- SD990 and Single Bitted Switch Locks-stocking codes (5)...217, 221, 224, 237 and 238.
- Tubular Cam Locks and Inner Cylinders-stocking codes (7)...79, 80, 81, 82, 83, 84 and 85.
- → KA exceptions:

MFW23000 Series Brass Locks-stocking codes (2)...217 and 221. MFW23006, 23007 and 23008-Stainless and Brass (1)...217. Tubular Switch Locks (5)...79, 80, 81, 82 and 83. Tubular Threaded Locks (3)...79, 80, and 81. Tubular DR1008 and SD1990 (2)...79 and 80. TL-37 (1)...1339; 1T-058 (3)...01, 02 and 24 MFWLT058 (1)...55, MFWLT078 (3)...26, 55 and 78.

#### **CompX Chicago**

- C5001LP and C5002LP-stocking codes (6)...1X03, 1X04, 1X20, 2X01, 2X02 and 3X5.
- → CEXP-19DC-stocking codes (1)...5X75.
- See catalog for stocking codes for other products.

#### **CompX Timberline**

→ All Lock Plugs in all six finishes-stocking codes (10)...100T-109T.

#### **DELIVERY**

➤ Stocking Locations

CompX National

PO Box 200

Mauldin, SC 29662

Phone: (864) 297-6655

Fax: (864) 297-9987

### CompX National WESTERN DISTRIBUTION CENTER

9370 Buffalo Avenue, Unit 104 Rancho Cucamonga, CA 91730 Phone: (909) 476-7933 Fax: (909) 476-8553

Service Policy: Stock items shipped 95% complete within 24 hours after receipt of order.

#### WARRANTY

CompX Security Products liability on any claims, including those for defective material or finishes, is limited to refund, repair, replacement or a combination of such actions as we may elect for a period of one year from date of delivery. CompX Security Products accepts no liability as relates to the buyers application or use of our products.



Reorder #: F2644-008

864.297.6655

compx.com P0 Box 200 Mauldin, SC 29662

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#### **Limited Warranty**

#### **ASSA ABLOY**

Corbin Russwin, Inc. (Company) warrants that its products sold under the Corbin Russwin and Design® trade name in the United States of America are free from defects in workmanship and materials under normal use and service. This warranty does not cover defects or damage arising from improper installation, lack of or improper maintenance, improper storage, shipping and handling, corrosion, erosion, ordinary wear and tear, misuse, abuse, accident, unauthorized service, or use with unauthorized non-Corbin Russwin products or parts. This warranty is void if any modification is made to the warranty product, regardless of whether the modification causes or contributes to the alleged defect. All modifications are made at the risk of the party making the modification.

The only liability of the Company in tort or contract whether under this warranty or otherwise shall be limited to the repair or replacement of any product or component part which shall prove defective as covered by this warranty, within the stated time frame listed below, after delivery to the original purchaser.

Pyramid Cylinders	5 years
CL3200 Series Security Bolt Lever Locksets	
CL3300 Series Cylindrical Locksets	7 years
CL3500 Series Cylindrical Locksets	7 years
CL3800 Series Cylindrical Locksets	7 years
ML2000 Series Mortise Locksets	10 years
Electrified Locksets	
ED6000, ED7000, ED8000 Series Exit Devices & Trim	1 year
ED4000, ED5000 Series Exit Devices & 900 Series Trim	
All Other Exit Device Trim	
Electrified Exit Devices	,
FE6800	
FE6700	
Access 600™ CL33600 x TCRNE1 Cylindrical	
Access 600™ ML20600 x TCRNE1 Mortise Locks	10 years (mechanical), 2 years (electrical)
Access 600™ ED5000N x 9600 x TCRNE1 Exit Devices	
Access 700® CL33700 x TCPAC1 Cylindrical	
Access 700® ML20700 x TCPAC1 Mortise Locks	
Access 700® ED5000N x 9700 x TCPAC1 Exit Devices	5 years (mechanical), 2 years (electrical)
Access 700® CL33700 x TCPWI1 Cylindrical	7 years (mechanical), 2 years (electrical)
Access 700® ML20700 x TCPWI1 Mortise Locks	10 years (mechanical), 2 years (electrical)
Access 700® ED5000N x 9700 x TCPWI1 Exit Devices	5 years (mechanical), 2 years (electrical)
Access 800® CL33800 x TCNE1 Cylindrical	
Access 800® ML20800 x TCNE1 Mortise Locks	
Access 800® ED5000N x 9800 x TCNE1 Exit Devices	
Access 800® CL33800 x TCAC2 Cylindrical	7 years (mechanical), 2 years (electrical)
Access 800® ML20800 x TCAC2 Mortise Locks	
Access 800® ED5000 x 9800 x TCAC2 Exit Devices	
DC3200 Series Closers	5 years
DC4600 Series Closers	
DC6200 & DC6400 Series Closers	
DC8000 Series Closers	10 years

All Other Corbin Russwin Products	
MicroShield® Finish	
Infini-T® FinishLifetime	

#### Finishes:

Corbin Russwin finishes are covered by a limited warranty period of one year after invoice date. Infini-T® finish is warranted against corrosion and tarnishing for lifetime of the product.

#### Warranty Requirements for Cylinders Factory or Field Combinated:

Cylinders shall be periodically lubricated depending on environmental conditions. Dry graphite, molybdenum disulfide or Polylube™ are recommended. Petroleum-based liquid lubricants should only be used in cylinders in harsh or corrosive environments and should not be mixed with dry lubricants.

#### Warranty Requirements for Cylinders Field Combinated:

- 1. Keys shall be cut to the Corbin Russwin key bitting specifications required for the particular keyway and depth system.
- 2. All pin lengths shall be selected according to prevailing factory standards.
- 3. Original Corbin Russwin cylinders and cylinder components, including pin tumblers and key blanks, shall be used.

We reserve the right to void the warranty if we deem that a malfunction is a result of non-original components which do not conform to Corbin Russwin standards.

#### **Keying Systems:**

All bittings shall be originated or authorized by the Corbin Russwin Key Systems Department to be compatible with one another in a specific type of cylinder (Pyramid, conventional, security, master ring, interchangeable core) and within a particular keying system.

All components of electromagnetic products are covered by a limited warranty period of one year after invoice date thereof of the original purchaser from us. Product repair or replacement, or associated charges, will not be accepted under this warranty unless prior authorization from Corbin Russwin has been given. Upon receipt of products returned for repair or replacement, we will determine whether products qualify for repair or replacement under this warranty. If they do not, we will obtain authorization prior to proceeding. We have no liability to pay any costs of repair performed by anyone other than qualified personnel authorized by Corbin Russwin prior to the work being done. The Company will not pay for the cost of repair performed other than in accordance with this warranty. Written notice of a product or component part believed to be defective as covered by this warranty should be sent to Corbin Russwin, Inc. 225 Episcopal Road, Berlin, CT 06037, and should include your name and address, an identification of the product or component part and a brief description of the defect. Upon receipt of such notice, the Company will inform you where to ship such product or component part, shipping charges prepaid, for examination and, in the event such examination reveals defect covered by this warranty, the product will be repaired or replaced. The Company reserves the right to replace discontinued product with an equivalent product as deemed by the Company.

THIS WARRANTY IS IN LIEU OF ALL OTHER EXPRESS WARRANTIES. TO THE EXTENT PERMITTED BY LAW, ALL IMPLIED WARRANTIES ARE LIMITED TO THE DURATION OF THIS WARRANTY. CORBIN RUSSWIN, INC. SHALL NOT BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES. NO AGENT, SALES REPRESENTATIVE OR DEALER HAS THE AUTHORITY TO INCREASE OR ALTER THE OBLIGATIONS OF THIS WARRANTY. SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS OR THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSIONS MAY NOT APPLY TO YOU. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS WHICH VARY FROM STATE TO STATE.

Corbin Russwin Architectural Hardware • 225 Episcopal Road, Berlin, CT 06037 • phone: 800-543-3658 • Fax 800-447-6714 • www.corbinrusswin.com

ASSA ABLOY, the global leader in door opening solutions 45019-12/09R

## **WARRANTIES**

#### Limited Warranties:

Detex® ADVANTEX® and Value Series® panic hardware, when properly installed, used and maintained, is warranted to be free of defects in material and workmanship. We will, for a period of ten (10) years from the date of purchase, repair or replace any part which, upon our examination, proves to be defective under normal use. Electrical components, when properly installed and maintained, are warranted to be free of defects in material and workmanship for a period of three (3) years. This warranty will be honored only upon presentation of proof that the product covered thereby was purchased directly from an authorized Detex distributor. WE SHALL NOT BE LIABLE FOR ANY DIRECT. INCIDENTAL OR CONSEQUENTIAL LOSS OR DAMAGE ARISING OUT OF THE FAILURE OF THIS PANIC HARDWARE TO OPERATE.

**Warranty Conditions:** Detex power supplies are required when powering Delayed Egress and Latch Retraction exit devices. Failure to use Detex recommended power supplies will void manufacturers warranty.

#### **Limited Warranty:**

All Detex security hardware products or signaling devices are warranted to be free of defects in material and workmanship when properly installed. used and maintained according to instructions. We will, for a period of \*three (3) years from the date of purchase, repair or replace any part which, upon our examination, proves to be defective under normal use. (This does not apply to batteries or to damage from battery leakage.) This warranty will be honored only upon presentation of proof that the product covered thereby was purchased directly from an authorized Detex Distributor. WE SHALL NOT BE LIABLE FOR ANY DIRECT, INCIDENTAL OR CONSEQUENTIAL LOSS OR DAMAGE ARISING OUT OF THE FAILURE OF THE PRODUCT OR DEVICE.

\*ECL-230D, ECL-230D-PH, ECL-230X, ECL-600 and 90KR — ten (10) years
AO19 Series — 3 year mechanical / 1 year electrical





## **BRASS HARDWARE**

Instructions for Care and Maintenance

INSTALLER: Please leave this instruction sheet with the owner to enable them to maintain and refurbish their brass hardware.

This DON-JO product has been manufactured of high quality solid brass. Each piece has been individually coated with a superior quality clear coating for protection and durability. The environmental conditions, location and exposure to corrosives such as high industrial sites, pesticides, herbicides and costal climates are influential in your ability to maintain the elegance, life and lustre of your brass. To maintain the beauty of your brass follow the cleaning instructions. To refinish tarnished brass follow the refurbishing instructions.

#### CLEANING INSTRUCTIONS:

- a. Using a mild detergent and a soft cloth, wash all hardware. DO NOT use abrasive cleaners, abrasive cloths or brushes as they will mar or scratch the clear coating.
- Apply a non-abrasive paste wax such as Johnson or Turtle Wax, per the manufacturers directions.

WARNING: The clear coating which protects your brass is resistant to most cleaners. Harsh chemicals and cleaners which come in contact with the brass should be rinsed with clear water immediately to prevent the coating from softening. Avoid the following chemicals: Hydrogen Chloride, Sodium Hyperchlorite, and Hydroxyacetic Sulfanacide.

If tarnish has formed on the brass (a brown, black, green or copper colored film), it will be necessary to remove the remaining protective coating and refurbish the brass. This can be done by a professional refinisher or restoration company, however it is also possible for you to do it yourself. Follow the refurbishing instructions.

#### REFURBISHING INSTRUCTIONS:

- a. Remove the brass from the door.
- Using a paint stripper containing methylene chloride, per manufacturers directions, remove the clear coating.
   This could take up to two hours in some instances.
- c. Remove brass from stripping solution and lightly rub the surface with #00 steel or bronze wool to remove any remaining coating. Rinse each part thoroughly. Rub lightly over any tarnished areas with #00 steel or bronze wool until the original yellow brass color returns.
- Clean the brass surface using a brass or copper cleaner following manufacturers instructions.
- e. To reapply clear protective coating use a clear lacquer spray available at most hardware stores. In highly corrosive areas tarnishing could reappear under the new coating, therefor reapplication is not recommended. Maintaining lustre with a brass or copper cleaner is recommended.

WARNING: Refurbishing antiqued brass will result in a lightening of the antique finish. Most stripping and cleaning compounds may contain harsh chemicals. Follow the safety precautions listed on each product used.

#### LIMITED WARRANTY

#### WARRANTY

Don-Jo Mfg., Inc. warrants that all products with the ENDURANCETM finish from Don-Jo, shall be free from defects in material, workmanship and operation and from tarnishing, flaking, pitting, and discoloration for 10 years from date of purchase. This warranty is subject to the terms and conditions below.

Don-Jo produces its products using an American workforce in America. All of our products are made in accordance with the highest American standards of quality and excellence. All of our products are manufactured from the highest quality maternal however, all final decisions concerning quality and excellence remain exclusively in the discretion of Don-Jo.

#### EXCLUSIONS

Small surface indentations and imperfections due to the malleability of the material and the crafting of the product may not constitute a defect.

Any damage resulting from installation of the product contrary to any of Don-Jo's written installation instructions is not covered by this Warrenty.

Any modification of the product by any non-Don-Jo component is not covered by this Warranty.

Any defect caused by neglect, misuse, abuse or unreasonable or extraordinary use or maintenance is not covered by this Warranty.

#### REMEDIES

If you make a claim under this Warranty Don-Jo has the right to investigate the claim. In the event the claim proves to be valid, Don-Jo will, at its sole option, either repair or replace the defective product. This Warranty will continue in effect for the repaired or replacement Don-Jo product. If Don-Jo has discontinued the product at the time a valid claim is made, or if Don-Jo determines, in its sole discretion, that such a repair or replacement is inappropriate, Don-Jo reserves the right to refund the original purchase price of the product instead.

Except as expressly provided in this Warranty to the contrary, DON-JO SHALL NOT BE LIABLE FOR LABOR OR OTHER COSTS RELATED TO INSTALLATION, REPAIR OR REPLACEMENT OR FOR LOSS OR DAMAGE TO, ANY MATERIAL WHICH IS NOT SOLD BY DON-JO, OR FOR ANY CONSEQUENTIAL DAMAGES OR LOST PROFITS.

#### WARRANTY CLAIMS

All claims under this Warranty must be made to the claimant's Don-Jo dealer or retailer. Each claim must be in writing, briefly describe the defect, and be accompanied by a proof of purchase. The claimant must provide his or her Don-Jo dealer or retailer other information and evidence reasonably required by Don-Jo and, if requested, must permit inspection by Don-Jo or its representative(s). If Don-Jo determines that the claim is valid, please see remedies above.

#### LIMITATIONS OF LIABILITIES

Except as expressly provided in this Warranty to the contrary, DON-JO MAKES NO OTHER WARRANTIES AND DISCLAIMS ALL WARRANTIES (WHETHER EXPRESS, IMPLIED OR STATUTORY), INCLUDING BUT NOT LIMITED TO, ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE (SOME STATES DO NOT ALLOW EXCLUSION OF IMPLIED WARRANTIES, EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES OR LIMITATION ON THE LENGTH OF ANY IMPLIED WARRANTY, AND THEREFORE SOME OR ALL OF THE LAST SENTENCE UNDER THE ABOVE HEADING, "REMEDIES," AND THE IMMEDIATELY PRECEDING TWO SENTENCES MAY NOT APPLY).

This Warranty is the only express warranty provided by Don-Jo. No employee, representative or agent nor any other person has the authority to assume or incur on behalf of Don-Jo any obligation or liability in place of or in addition to this Warranty. This Warranty provides specific legal rights and other rights, which may vary from state to state, may also be available.



#### **Limited One Year Warranty**

Don-Jo Mfg. warrants to the original buyer for a period of one year that this product is free from defects in workmanship and materials. At our option, we will repair or replace free of charge, including shipping charges back to you, any product found to be defective and subject to this warranty, provided it is delivered prepaid to us.

#### What Is Not Covered

This warranty does not apply to any defects or malfunctions resulting from improper installation or use. This warranty does not apply to the product finish. Products and parts not manufactured by us are guaranteed only in accordance with that manufacturer's warranty. Don-Jo Mfg. shall not be liable for any consequential damages to persons or property or incidental expenses resulting from breach of this warranty or any implied warranty. Some states do not allow the exclusion or limitation of consequential damages, so the above exclusion or limits may not apply to you.



#### **Limited One Year Warranty**

Don-Jo Mfg. warrants to the original buyer for a period of one year that this product is free from defects in workmanship and materials. At our option, we will repair or replace free of charge, including shipping charges back to you, any product found to be defective and subject to this warranty, provided it is delivered prepaid to us.

#### What Is Not Covered

This warranty does not apply to any defects or malfunctions resulting from improper installation or use. This warranty does not apply to the product finish. Products and parts not manufactured by us are guaranteed only in accordance with that manufacturer's warranty. Don-Jo Mfg. shall not be liable for any consequential damages to persons or property or incidental expenses resulting from breach of this warranty or any implied warranty. Some states do not allow the exclusion or limitation of consequential damages, so the above exclusion or limits may not apply to you.



## **Warranties**

#### All Products: Limited One Year Warranty

Don-Jo Mfg. Warrants to the original buyer for a period of one year that our products are free from defects in workmanship and materials. At our option we will repair or replaced free of charge, including shipping charges back to you, any product found to be defective and subject to this warranty, provided it is delivered prepaid to us.

#### **Exclusions:**

This warranty does not apply to any defects or malfunctions resulting from improper installation or use. Products and parts not manufactured by Don-Jo are guaranteed only in accordance with that manufacturer's warranty. This warranty does not cover the finish of any product. Don-Jo Mfg. shall not be liable for any consequential damages to person or property or incidental expenses resulting from breach of warranty or any implied warranty. Some states do not allow the exclusion of limitation of consequential or incidental damages, so the above exclusion or limits may not apply to you.

#### **Endurance:**

Don-Jo Mfg. warrants that all products with the ENDURANCE finish from Don-Jo shall be free from defects in material, workmanship and operation and from tarnishing, flaking, pitting, and discoloration for 10 years from date of purchase. This warranty is subject to the terms and conditions below.

#### **Exclusions:**

Small surfaces indentations and imperfections due to malleability of the material and the crafting of the product may not constitute a defect. Any damages resulting from installation of the product contrary to any of Don-Jo's written installation instructions is not covered by this warranty. Any modification of the product by any non-Don-Jo component is not covered by this warranty. Any defect caused by neglect, misuse, abuse, unreasonable or extraordinary use or maintenance is not covered by this warranty.

#### Hinges:

Don-Jo Mfg hinges are warranted for the lifetime of the original installation for defects in the workmanship, as it applies to function of those products. Any such defects will be repaired or replaced at Don-Jo's sole discretion and will be manufactured and shipped in a timely manner. Such decisions and subsequent action will be done at Don-Jo's discretion.

#### Remedies:

If a claim is made under our warranties Don-Jo has the right to investigate the claim. In the event the claim proves to be valid, Don-Jo will, at its sole option, either repair or replace the defective product. This warranty will continue in effect for the repaired or replacement Don-Jo product. If Don-Jo has discontinued the product at the time a valid claim is made, or if Don-Jo determines, in its sole discretion, that such a repair or replacement is inappropriate, Don-Jo reserves the right to refund the original purchase price of the product instead.

Except as expressly provided in this warranty to the contrary, Don-Jo shall not be liable for labor or other costs related to installation, repair or replacement or for loss or damage to, any material which is not sold by Don-Jo or for any consequential damages or lost profits.

#### Warranty Claims:

All claims under this warranty must be made to the claimant's Don-Jo dealer or retailer. Each claim must be in writing, briefly describing the defect, and be accompanied by a proof of purchase. The claimant must provide his or her Don-Jo dealer or retailer other information and evidence reasonably required by Don-Jo and if requested must permit inspection by Don-Jo or its representative(s). If Don-Jo determines that the claim is valid, please see remedies above.

## WARRANTY



#### Warranty

Falcon Door Hardware warrants its mechanical offering of locks, exit devices and door controls products manufactured to be free from defects in materials and workmanship for a period of **TEN (10) YEARS** from the date of manufacture with the exception of the products detailed in the table below. The terms and conditions of this new warranty apply to Falcon Door Hardware shipments made on or after November 1<sup>st</sup>, 2008.

This limited warranty does not cover products that (i) are not the proper size for the application; (ii) are not installed in accordance with Falcon's published installation instructions; (iii) are installed with improper or incorrect parts; (iv) have been modified, repaired, or altered in any way without the express written consent of Falcon; (v) are used for purposes which they are not designed or intended; (vi) are subjected to misuse, abuse, negligence, or accident; or (vii) are grade 2 products used in educational facilities. The following costs and expenses are not covered by the provisions of this limited warranty; (i) labor costs for the removal and reinstallation of products; (ii) shipping and freight expenses required to return products to Falcon; (iii) normal maintenance; and (iv) economic losses. THE PREVISIONS OF THIS WARRANTY DO NOT APPLY TO FINISHES.

Falcon will replace the products that are found to be defective, provided said products are returned to Falcon within fifteen (15) days of defect.

FALCON SHALL IN NO EVENT BE LIABLE FOR ANY INCIDENTAL, CONSEQUENTIAL, INDIRECT, SPECIAL, OR PUNITIVE DAMAGES FOR ANY CLAIM WHETHER BASED ON CONTRACT; WARRANTY, TORT (INCLUDING, BUT NOT LIMITED TO, STRICT LIABILITY OR NEGLIGENCE), PATENT INFRINGEMENT, OR OTHERWISE, EVEN IF ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.

This limited warranty replaces all other warranties, expressed or implied, and excludes any warranties of fitness for a particular purpose or merchantability. No agent, representative, dealer, or employee of Falcon has the authority to increase or alter the obligations of this limited warranty.

Note: Should the Product be considered a "consumer product" as may be covered by the Magnuson-Moss Federal Warranty Act, please be advised that: (1) Some states do not allow limitations on incidental or consequential damages or how long an implied warranty lasts, so that the above limitations may not fully apply; and (2) This warranty gives specific legal rights and a user may have rights which may vary from state to state.

PRODUCT EXCEPTION	WARRANTY
OHC100A CONCEALED CLOSERS	5 YEARS
8200 AUTOMATIC OPERATOR	2 YEARS
ELECTRONICS/ELECTRIFIED	1 YEAR



#### Guarantee

All GMS products are guaranteed against defects in material or workmanship. GMS does not, however, guarantee its products against defects due to improper installation, the failure to perform due to improper maintenance, or uses for which they were not designed. GMS' only obligation under this guarantee is to repair or replace any of its products assessed by GMS to be defective in material and workmanship after such product is returned to GMS within one year of purchase date by the original purchaser free and clear of all liens and encumbrances, along with proof of purchase and with shipping charges prepaid. GMS disclaims all liability for consequential, incidental or special damages, or lost profits or savings, even if GMS is aware of the possibility thereof, arising out of the purchase or use of products by buyer. Some states do not allow the exclusion or limitation or incidental, consequential or special damages, or lost profit or savings, so the above limitation or exclusion may not apply to the buyer.



## **ASSA ABLOY**

#### Warranty

HES products are generally governed by an express, limited warranty ("Warranty"). All new HES products are warranted to be free from manufacturing or design defects for a period, from date of manufacture, as follows:

1 Year 'Hassle-Free' Guarantee:

All HES products, including all Series electric strikes, electromechanical locks, security controls, power supplies and electrical components.

#### Mechanical Components Warranty:

**3 Years:** 7000 Series electric strikes and 660 electromechanical locks

**5 Years:** HT1006, HT5000, 1006, 4500, 5000, 5200, 7500, 8000, 8300, 8500, 9400, 9500 and 9600 Series electric strikes

Lifetime: Integrated products.

#### Electrical Components Warranty:

1 Year: All Series electric strikes

3-5 Years: Installing
a SMART Pac III™ power
controller with any new product
extends the 1 year warranty on
electrical

## Electrical Components Warranty (Continued):

components, including the SMART Pac III™, to the 3-5 year warranty term applicable to each Series mechanical components as outlined above

Lifetime: Integrated products.

The scope of this Warranty shall be limited to the replacement, but not installation, of the defective products. This Warranty is valid in the USA and Canada only. This Warranty also does not apply to products that have been misused or damaged by accident or by any acts of humans (other than HES personnel), war, terrorism, animals, pressure, biological, nuclear, or chemical agents, nature or the government or altered or repaired outside the HES factory. The purchaser accepts the products "as is". HES MAKES NO OTHER WARRANTY EXPRESS OR IMPLIED; AND ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, WHICH EXCEED THE LIMITS OF THE FOREGOING WARRANTY, ARE HEREBY DISCLAIMED BY HES.

#### Gabrielle,

Good Morning! Per your request please see the following warranty information:

EPG-1- Warranty 3 months HPG-10- Warranty 3 months

The warranty for the following machines covers factory defects in material and workmanship. To validate the warranty we must recv a Invoice and warranty card for the product, warranty reflects date of Invoice.

90 Days	1 Year	2 Years
3344HQT	1200PCH	123TSHARK
6666HQT	1200B	
747E	1200CMB	
747XU	1200CMBX	
9120RM	1233CMSB	
9160MC	1200MAX	
9180MC	1200MAXAA	
	8000MGDC	
	8100BG	

Thanks, Sherry



### **Limited Warranty**

Ilco warrants to the original purchaser for a period of one year that this product is free from defects in materials and workmanship. We will, at our discretion, repair or replace free of charge, including shipping charges back to you, any product found to be defective and subject to this warranty, provided it is delivered prepaid to Ilco. This warranty does not apply to any defects or malfunctions resulting from improper installation or use. Products and parts not manufactured by Ilco are guaranteed only in accordance with that manufacturer's warranty. Kaba Ilco shall not be liable for any consequential or incidental expenses resulting from breach of this warranty or any implied warranty. Some states do not allow the exclusion or limitation of consequential or incidental damages, so the above exclusion or limitation may not apply to you. This warranty gives you specific rights, and you have other rights, which vary from state to state.

#### Broken Box Charge

Items ordered in less than full box quantities are subject to a \$10.00 surcharge per line item. Please see details on page 7 of this Price List

#### Kaba Ilco Corp.'s Warranty Terms and Conditions

This limited warranty applies to storefront hardware and exit devices, purchased new from Kaba Ilco Corp. hereinafter referred to as "Kaba Ilco" or reseller by the original end user purchaser on the original site of installation for normal use and not for resale. Kaba Ilco warrants that a covered product is free from defects in material and workmanship subject to the terms and conditions set out below.

Kaba Ilco offers a limited 5 year warranty on all storefront hardware bearing the following item numbers 185 series deadbolts, 451 series deadlatches, FP series faceplates, 4501/4502 series strike sets, 459 series paddle handles, 456 series lever handles, 404 series cylinder guards, 408 series lock indicators, 4015 series threshold bolts, 4016 and 4085 series header bolts and FLB series flush bolts against defects in material and workmanship. We will, at our discretion, repair or replace free of charge, including shipping charges back to you, any product found to be defective and subject to this warranty, provided it is delivered pre-paid to Kaba Ilco. You are responsible for the cost of removal and reinstallation. To assure your return is properly handled, contact Kaba IIco customer service prior to sending us any product. This warranty does not apply to any defects or malfunctions resulting from improper installation, improper use or normal wear and tear.

Kaba Ilco offers a limited 2 YEAR WARRANTY on all exit devices and accessories bearing the following item numbers 128 Series CVR and 129 Series Rim exit devices against defects in material and workmanship. We will, at our discretion, repair or replace free of charge, including shipping charges back to you, any product found to be defective and subject to this warranty, pro-

vided it is delivered pre-paid to Kaba Ilco. You are responsible for the cost of removal and reinstallation. To assure your return is properly handled, contact Kaba Ilco customer service prior to sending us any product. This warranty does not apply to any defects or malfunctions resulting from improper installation, improper use or normal wear and tear.

This warranty is expressly given and accepted in lieu of any and all other warranties, expressed or implied, including without limitation any warranty of merchantability or fitness for a particular purpose. To the extent that they cannot be disclaimed, the implied warranties are limited in duration to the life of the express warranty. Incidental and consequential damages are excluded from coverage under this warranty.

Some states/jurisdictions do not allow for the disclaimers, limitations and exclusions identified above; as a result, they may not apply to you. This warranty gives you specific rights, and you may also have other legal rights which may vary from state to state, or from one jurisdiction to another.

No distributor, dealer, sales representative nor any other person has been authorized to make any affirmation, representation or warranty regarding the product, other than those contained in this limited warranty, and if made, shall not be enforceable against Kaba Ilco. Kaba Ilco reserves the right to modify this warranty at any time, it being understood that such modification will not alter the warranty conditions applicable to the products sold while this warranty is in effect.



Kaba Mas LLC ("Kaba Mas") warrants to the original purchaser that the product(s) shall be free of defects in material and workmanship for a period of one (1) year from the date of manufacture by Kaba Mas (complete locks), and sixty (60) days (parts). This warranty applies provided there is compliance with all installation/operating instructions supplied by Kaba Mas and, provided further, that the product has been subject to normal use without any misuse, negligence, modification, or the occurrence of any accidental damage.

Kaba Mas MAKES NO OTHER WARRANTY WITH RESPECT TO THE PRODUCT, EXPRESSED OR IMPLIED, INCLUDING WITHOUT LIMITATION ANY WARRANTY AS TO SUITABILITY OF THE PRODUCT FOR ANY PARTICULAR PURPOSE OR USE OR THE MERCHANTABILITY THEREOF AND SHALL NOT BE LIABLE FOR ANY LOSS OR DAMAGE SUSTAINED THROUGH BURGLARY, THEFT, ROBBERY, FIRE OR OTHER HAZARD. THIS LIMITED WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES OR CONDITIONS EXPRESSED OR IMPLIED BY LAW AND/OR CUSTOM.

In the event of a defect in materials or workmanship covered by this warranty, the purchaser shall return, at purchaser's expense, the product to Kaba Mas for repair or replacement. Repair or replacement shall be at the election of Kaba Mas. The purchaser's sole remedy shall be the repair or replacement of the product and under no circumstances shall Kaba Mas be liable to the purchaser or any other person for any consequential, incidental, economic, direct, indirect, general or special damages arising out of any breach of warranty. In no event shall Kaba Mas's liability exceed the original cost of the product.

This warranty and remedies set forth above are exclusive and in lieu of all others, oral or written, expressed or implied. No dealer, distributor, agent or employee is authorized to make any modification or addition to this warranty.

Kaba Mas EXPRESSLY DISCLAIMS ANY WARRANTY OF NON-INFRINGEMENT PROVIDED UNDER KRS 355.2.312, UCC §2-312, OR SIMILAR LAW. KABA MAS SHALL NOT INDEMNIFY NOR BE RESPONSIBLE FOR ANY DAMAGES ARISING OUT OF A CLAIM THAT THIS PRODUCT INFRINGES ANY PATENT.

Some states do not allow the exclusion or limitation of implied warranties or limitation of liability for incidental or consequential damages, so the above limitation or exclusion may not apply to you.

#### NOTICE

Installation of the product with any unapproved accessorial item or product may invalidate the Kaba Mas, LLC Limited Product Warranty.

## **Keri Systems, Inc. Product Warranty Reference Document**

All Keri Systems, Inc. products are warranted to the original Buyer to be free from defects in goods and workmanship for the time period identified in the Table on pages two through four. This time period begins from the date of shipment from Keri Systems, Inc. This Limited Warranty does not apply if accident, abuse, misuse, misapplication, modification, or negligence has damaged the product.

NO WARRANTIES, EXPRESS OR IMPLIED, EXTEND BEYOND THE TERMS OF THIS CONTRACT. THE GOODS SOLD ARE WITHOUT ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. IN NO EVENT SHALL KERI SYSTEMS, INC. BE RESPONSIBLE OR LIABLE FOR ANY SPECIAL, INCIDENTAL, OR CONSEQUENTIAL DAMAGES INCURRED BY THE BUYER OR ANY THIRD PARTY ARISING OUT OF THE USE OR INABILITY TO USE THE PRODUCT, OR RESULTING FROM ANY BREACH OF WARRANTY, OR UNDER ANY OTHER LEGAL THEORY, EVEN IF KERI SYSTEMS, INC. HAS BEEN ADVISED OR MAY OTHERWISE HAVE REASON TO KNOW THE POSSIBILITIES OF SUCH DAMAGES.

Keri Systems, Inc.'s maximum liability under any circumstance shall be limited to the actual price paid for the product. Some States do not allow the exclusion or limitation of implied warranties, or liability for incidental or consequential damages. This warranty gives you specific legal rights; you may have other rights that vary from state to state. No Keri Systems, Inc. agent, employee, or representative is authorized to make any modification, extension, or addition to this warranty.

No affirmation or representation concerning the goods sold under this contract shall be valid unless stated in Keri Systems, Inc. current sales literature or expressed in writing in this contract. Additionally, Keri Systems, Inc. reserves the right to improve, modify, or enhance the specifications or composition of the product, without further notice, if it is necessary or advisable in the judgment of Keri Systems, Inc.

Goods returned for repair, whether under warranty or not, should be returned freight prepaid and must be assigned a Return Material Authorization (RMA) number by Keri Systems, Inc. Goods returned without an RMA number will be refused. The customer is to provide a description of the specific problem, the goods to be returned, including serial numbers, card ID numbers, and correct facility codes, if applicable. If exact duplicates of returned cards or tags are requested, the customer must provide Keri Systems, Inc. with the ID numbers needed. For returned goods not covered by the warranty, a quote for the repairs will be issued. Goods returned without a pre-approved RMA number are subject to a \$50 handling fee per shipment.

If out of warranty, only goods that can be repaired and rotated into the factory refurbished stock will be repaired. If the unit cannot be repaired, the customer will be required to purchase a new unit. Keri Systems, Inc. reserves the right to determine when goods are beyond economical repair. Goods beyond economical repair shall be returned to the Buyer. Goods left over thirty (30) days without a repair authorization and a purchase order will be returned with evaluation charges and shipping costs applied.



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		Warranty	
		(in months)	<del></del>
NXT NETXTREME	CONTROLLER PLATFORM	(iii iiioiitiis)	
NXT-2D	2 Door Xtreme Controller	24	
NXT-4D	4 Door Xtreme Controller	24	
NXT-4X4	4 X 4 I/O - Optional Local Door Control Module	24	
NXT-KIT2	NXT Two Door Distributor Kit	By Content	
NXT-KIT4	NXT Four Door Distributor Kit	By Content	
		,	
<b>NXT SERIES PROX</b>	IMITY READERS		
NXT-1R	EuroMount Proximity Reader	Lifetime	
NXT-3R	Door Frame Proximity Reader	Lifetime	
NXT-5R	Wall Switch Proximity Reader	Lifetime	
NXT-RM3	Reader Interface Module (for Wiegand & MS Compatibility)	24	
NIVE DE OVINIEN O	ADDO 6 TAGO		
NXT PROXIMITY C		1. Martina	
NXT-C	Clamshell Proximity Cards	Lifetime	
NXT-I	ISO Proximit Cards (without Mag Stripe)	12	
NXT-S	ISO Proximit Cards (with Mag Stripe)	12	
NXT-K	Proximity Key Tag	Lifetime	
PXI -500 TIGER II (	CONTROLLER PLATFORM		
PXL-500P	Tiger II Controller	24	
PXL-500W	Tiger II Controller	24	
SB-593	Satellite II Expansion Board	24	
TDK-500	Two Door Kit	By Content	
CU-500	Chip Upgrade	24	
00 000	omp opgrado	2.	
CONNECTIVITY PR	ODUCTS		
LAN-520	LAN Port	12	
NC-485	485-Network Converter	12	
KWX-9A	Wireless Transceiver, 915MHz	12	
ANT-91	Antenna, Remote Wiring	12	
ANT-94	Antenna, Omni-Directional Extended Range	12	
ANT-9Y	Antenna, Unidirectional Extended Range (Yagi)	12	
KWX-24	Wireless Transceiver, 2.4GHz	12	
ANT-241	Antenna, Remote Wiring	12	
ANT-244	Antenna, Omni-Directional Extended Range	12	
ANT-24Y	Antenna, Unidirectional Extended Range	12	
SOFTWARE & ACC			
DOORS	Software on CD Rom (Includes manual on CD) when ordered w/system	N/A	
Manual	Hard Copy of DOORS Manual	N/A	
DB-300	DOORs Badging Software	N/A	
Import/Export	License fee for Import/Export of cardholder databases	N/A	
MS SERIES PROXI	MITY READERS		
MS-3000X	MicroStar™ Reader	Lifetime	
MS-4000X	ShootingStar <sup>TM</sup> Reader	Lifetime	
MS-5000BX	MiniStar™ Reader - Black	Lifetime	
MS-5000WX	MiniStar <sup>™</sup> Reader - White	Lifetime	
MS-7000BX	SuperStar <sup>™</sup> Reader	Lifetime	
MITEL   IBB 61/ 655	•		
INTELLIPROX 2000			,
IP-2003X	MicroStar <sup>TM</sup>	Lifetime/36	(Reader/SM)
IP-2005BX	<i>MiniStar</i> <sup>™</sup> - Black	Lifetime/36	(Reader/SM)
SM-2000X	Smart Module	36	
HPP-22	Hand Held Programmer	12	
KDP-552	Cable (SM-2000 / PC)	12	
D-Lite	D-Lite Software CD	N/A	

		Warranty	
		(in months)	
•	DS & TAGS (For PXL-500/510, PXL-250 and IP-2000)	1.16	
KC-10X	Standard Light Proximity Card	Lifetime	
MT-10XP	Multi-Tech Card (without Mag Stripe)	12 12	
MT-10XM PKT-10X	Multi-Tech Card (with Mag Stripe)	Lifetime	
KC-26X	Proximity Key Tag IntelliProx Light Proximity Card	Lifetime	
MT-26XP	IntelliProx Multi Technology Proximity Card	12	
MT-26XM	IntelliProx Multi Technology Proximity Card	12	
PKT-26X	IntelliProx Proximity Key Tag	Lifetime	
PVC-9	PVC Overlay	12	
	,		
PYRAMID SERIE	S PROXIMITY READERS		
P-300	Cascade Proximity Reader	Lifetime	
P-400	Gibraltar Proximity Reader	Lifetime	
P-500	Alps Proximity Reader	Lifetime	
P-640	Patagonia Piezo Keypad/Prox Reader	Lifetime	
P-700	Yukon Proximity Reader	Lifetime	
DELTA3	Multi-Technology Smartcard Reader/Mullion Mount	Lifetime	
DELTA5	Multi-Technology Smartcard Reader/Switch Plate	Lifetime	
DELTA6.4	Multi-Technology Smartcard Reader/Keypad	Lifetime	
PYRAMID SERIE	S CARDS & TAGS (For PXL-500W and PXL-250W)		
PSC-1	Standard Light Proximity Card	Lifetime	
PSI-4	Image Technology Proximity Card	Lifetime	
PSM-2P	Multi Technology Proximity Card	12	
PSM-2S	Multi Technology Proximity Card	12	
PSK-3	Proximity Key Ring Tag	Lifetime	
SMC-1	Mifare ISO 1K Smartcard	12	
SMC-4	Mifare ISO 4K Smartcard	12	
PHOTO BADGIN	rd Pronto NR	24	Defective Only
Pronto Printer R		N/A	
	Cleaning Kit NR	N/A	Defeative Only
Printer, Magica		36 N/A	Defective Only
	bbon Color NR	N/A N/A	
RIO2 Printer Cl	<del>-</del>	1N/A 24	Defective Only
Printer, Magica	Ribbon, Color NR	N/A	Defective Only
	Cleaning Kit NR	N/A	
Printer, Magica	<del>-</del>	36	Defective Only
, <b>.</b>			,
ENTRAGUARD 1	ELEPHONE ENTRY SYSTEMS		
EGT-250	Entraguard Titanium, Standard Keypad (hands free,250 unit capacity)	24	
ESP-750	Entraguard Silver, Standard Keypad (hands free, 750 unit capacity)	24	
EGP-5000HF	Entraguard Platinum, Standard Keypad (hands free, 5000 unit capacity)	24	
EGS-WUPW	Entraguard Walk-Up Package Wiegand Format	By Content	
EGS-WUPP	Entraguard Walk-Up Package MS Format	By Content	
ACCESSORIES			
EGT-PL	Titanium Postal Lock	12	
EGP-PL	Platinum/Silver Postal Lock	12	
EGH-12	Heater Kit for Entraguard Units	12	
EPS-58	Power Supply and Battery,	12	
RMK-65	Recess Mount Kit for Titanium	24	
FMK-95	Flush Mount Kit for Entraguard Platinum	24	
GNA-65	Pedestal Mount Adaptor for Titanium	24	
HSE-95	Hooded Enclosure for Entraguard Platinum	24	
	(NPL) TELEPHONE ENTRY SYSTEMS	40	
NPL11-MC	Master Controller	12	
NPLII-RC	Relay Card	12	
NPLII-EC	Expdander Cabinet	12	
NPLII-TB	RJ71C Telephone Blocks	12 12	
NPLII-CA	Relay Card Cable	12	
ELEVATOR CON	TROL		
LC-502P	2 Floor Elevator Controller	24	
LC-508P	8 Floor Elevator Controller	24	
LC-502W	2 Floor Elevator Controller	24	
LC-508W	8 Floor Elevator Controller	24	
WAK-8	Wiegand Amplifier for LC-202W/502W	24	

		Warranty
		(in months)
	R TECHNOLOGIES	
SX-34	Essex Keypad Reader 3 x 4	24
BC-60	Bar Code Reader	12
TRANSMITTER	CARD SYSTEM	
MS-1400	Keri Key, 2 Channel Receiver MS Output	12
TM-10	Keri Key, 1 Button Transmitter	12
TM-10MS	Keri Key, 1 Button Transmitter w/MS Insert	12
TM-10FW	Keri Key, 1 Button Transmitter w/Farpointe Insert	12
TM-40	Keri Key, 4 Button Transmitter	12
TM-40MS	Keri Key, 4 Button Transmitter w/MS Insert	12
TM-40FW	Keri Key, 4 Button Transmitter w/Farpointe Insert	12
WRR-42	Ranger, Receiver	12
WRT-1	Ranger, 1 Button Mini Transmitter	12
WRT-4	Ranger, 4 Button Transmitter	12
LONG RANGE	VEHICLE TAG SYSTEM	
VT-10P	V-Track Package Keri Format	12
VT-10W	V-Track Package Wiegand Format	12
EX-10P	V-Track Exciter/Antenna for exit lane egress	12
LRT-10K	Vehicle Tags Keri Format	12
LRT-10W	Vehicle Tags Wiegand Format	12
PERIPHERALS	and ACCESSORIES	
EXM-56C	Modem - External 56K Baud	12
KDP-552	Cable, PXL-500/IP-2000 to PC or modem	12
KPS-4	Power Supply	12
KPS-5	Power Supply	12
KPS-7	Power Supply	12
KPS-8	Battery	12
KPS-11	Power Supply	12
IRP-1	Isolation Kit	12
LCD-1	Alpha/Numeric Plug-In Display	12
DEMONSTRAT	ON EQUIPMENT	
DC-550	PXL-500 Demo Suitcase	12
DC-NXT1	NetXtreme Demo Suitcase	12
BADGING ACC	<u>ESSORIES</u>	
Lanyard NR		N/A
Retractor (Yo	-Yo) <u>NR</u>	N/A
Clip <u>NR</u> `		N/A
Pouch - Verti	cal <u>NR</u>	N/A
Pouch - Horiz	ontal <u>NR</u>	N/A

## **Keri Systems, Inc. Product Warranty Reference Document**

## **Contact Keri Systems**

Keri USA	Keri UK, Ireland, Europe	
2305 Bering Drive San Jose, CA 95131	Unit 17 Park Farm Industrial Estate Ermine Street Buntingford Herts SG9 9AZ UK	
Telephone: (800) 260-5265 (408) 435-8400	Telephone: + 44 (0) 870 444 7234	
Fax: (408) 435-7163	Fax:+ 44 (0) 1763 274 106	
Web: www.kerisys.com	Web:www.kerisystems.co.uk	
E-mail: sales@kerisys.com techsupport@kerisys.com	E-mail:sales@kerisystems.co.uk tech-support@kerisystems.co.uk	

End of document.



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## **KSP**

## 33 HERMON STREET WORCESTER, MA 01610

PH: 800-577-5397 Fax: 508-753-2183

To Whom It May Concern,

This letter is to certify that any product manufactured by KSP is warranted for up to 3 years after receipt of purchase.

Regards,

Karen Zawalich V.P. Sales & Marketing



### WARRANTY INFORMATION

Kwikset products are backed by one of the most comprehensive warranty programs available. You can feel confident that with the purchase of Kwikset you have selected the best quality product, backed by the best customer service available.

This product comes with a lifetime mechanical and finish warranty to the original residential user of Kwikset against defects in material and workmanship as long as the original user occupies the residential premises upon which the product was originally installed. One year electronic warranty. This warranty DOES NOT COVER scratches; abrasions; deterioration due to the use of paints, solvents or other chemicals; abuse; misuse; or product(s) used in commercial applications. Upon return of a defective product to Kwikset Corporation, Kwikset may repair or replace the product or refund the purchase price. Kwikset is not liable for incidental or consequential damages. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above exclusion may not apply to you. This warranty gives you specific legal rights and you may also have other rights that vary from state to state.

If a mechanical or finish defect occurs, please call 1-800-327-LOCK (5625) in the U.S. and Canada or return it to Kwikset Corporation, Consumer Services, 19701 Da Vinci, Lake Forest, CA 92610. For customers outside of the U.S. and Canada, claims under this warranty must be made only to either the place of purchase or to the listed importer.

Consumer Services 19701 Da Vinci Lake Forest, CA 92610 1-800-327-LOCK WARRANTY LCN<sub>o</sub>

LCN warrants its products manufactured after January 1, 1989 to be free from defects in materials and workmanship for a period of ten (10) years from the date of manufacturer for the 4000 Series and the 1000 Series products and for two (2) years from the date of manufacturer for all other products specifically listed in the table below (see Table below for products and warranty periods).

Products	Years	
4000 Series Closers	10 Years	
1000 Series Closers, Concealed Closers, High Security Closers (less DPS)	10 Years	
Power Operators, Sentronics, SEM Magnets, 2210 DPS, Safety Guards	2 Years	

This limited warranty does not cover products that (i) are not the proper size for the application; (ii) are not installed in accordance with LCN's published installation instructions; (iii) are installed with improper or incorrect parts [Note: It is recommended that the products be installed with the LCN fasteners provided with the product.]; (iv) have been, in the opinion of LCN, modified, repaired, or altered in any way without the express written consent of LCN; (v) are used for purposes which they are not designed or intended; or (vi) are subjected to misuse, abuse, negligence, or accident. The following costs and expenses are not covered by the provisions of this limited warranty: (i) labor costs for the removal and reinstallation of products; (ii) shipping and freight expenses required to return products to LCN; (iii) normal maintenance; and (iv) economic losses.

LCN will replace the products which, in the opinion of LCN, are found to be defective, provided said products are returned to LCN, Warranty and Replacement Department, 121 West Railroad Avenue, P.O. Box 100, Princeton, Illinois USA 61356-0100.

LCN SHALL IN NO EVENT BE LIABLE FOR ANY INCIDENTAL, CONSEQUENTIAL, INDIRECT, SPECIAL, OR PUNITIVE DAMAGES FOR ANY CLAIM WHETHER BASED ON CONTRACT, WARRANTY, TORT (INCLUDING, BUT NOT LIMITED TO, STRICT LIABILITY OR NEGLIGENCE), PATENT INFRINGEMENT, OR OTHERWISE, EVEN IF ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.

This limited warranty is in place of all other warranties, expressed or implied, and excludes any warranties of fitness for a particular purpose or merchantability. No agent, representative, dealer, or employee of LCN has the authority to increase or alter the obligations of this limited warranty.

Note: 900/7900 Series compressors are not manufactured by LCN and are excluded from the coverage of the LCN limited warranty. LCN reserves the right to supply alternative compressors. For more information, parts, or repairs concerning the compressors, contact the compressor manufacturer directly.





**Product Liability:** General Liability is \$1 million each occurrence. \$2 million general aggregate.

**Product Warranty**: product warranty is against manufacturing defects in workmanship or materials. The warranty is void if product has been abused beyond normal wear and tear or used for purposes other than intended.

Warranty Disclaimer: Except as expressly set forth in the Lucky Line Products, Inc. warranty, Lucky Line Products, Inc. makes no warranty with respect to this product whatsoever and specifically disclaims all other warranties, whether express or implied, including, without limitation, all warranties regarding the product's fitness for a particular purpose and warranties regarding the product's merchantability.

Return Policy: All claims for shortages, damaged/defective goods, or pricing discrepancies must be reported within 30 days from invoice date. Custom sales are final. Credit for goods returned in re-saleable condition will be allowed only upon our written permission with an RGA number. All returns are subject to a 15% restocking fee.





### Markar Architectural Products Warranty

Markar Architectural Products guarantees its products to be free from defects in materials and workmanship for a period as stated for each product line. Our liability, expressed or implied, shall be limited to replacement of goods proven defective. No claims will be allowed for damages incurred or work done thereon.

The limited warranty specifically excludes damage arising from abuse, misuse, modification, incorrect installation or adjustment, deterioration of finish due to improper handling or improper placement or protection of product prior to or after installation in excess of normal weathering or usage, and all other circumstances beyond the control of Markar Architectural Products.

This limited warranty is in lieu of all other warranties expressed or implied, and excludes any warranty of fitness or merchantability. No agent, representative dealer or employee of Markar Architectural Products has the authority to increase or alter the terms and conditions of this limited warranty.

Return Material Authorizations (RMAs) will be closed if the goods are not received within 30 days of issuance.

#### **Continuous Hinge and Pivot Limited Warranty**

Markar Architectural Products guarantees its products to be free from defects in materials and workmanship for a period of 10 years. Hinges with medical bearings are guaranteed for 25 years.

#### Edge Guard and Astragal Limited Warranty

Markar Architectural Products guarantees its products to be free from defects in materials and workmanship for a period of 1 year.

UPDATED March 16, 2012

# Master Lock

#### LIMITED LIFETIME WARRANTY:

- If a product fails due to a defect in material or workmanship at any time during the life of the product, we will replace it free of charge.
- This warranty gives you specific legal rights and you may also have other rights, which may vary from state to state, province to province or country to country.
- MASTER LOCK COMPANY IS NOT LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES. Some governments do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This warranty does not cover products which have been abused, altered, damaged, misused, cut or worn. To the extent permitted by law, MASTER LOCK COMPANY DISCLAIMS ALL OTHER IMPLIED OR EXPRESS WARRANTIES INCLUDING WARRANTIES OF MERCHANTABILITY AND/OR FITNESS FOR A PARTICULAR USE.
- Replacement information and complete warranty information are available at www.Masterlock.com or you may call Master Lock Company at 1-800-308-9242 or 1-800-308-9244 within the United States, 1-800-227-9599 within Canada.



Products

Instructions

Projects

# **Olympus Warranty**

Olympus Lock warrants that its products are free from defects in workmanship and materials under normal installation, use and service. This warranty does not cover defects or damages arising from improper installation, improper maintenance, ordinary wear and tear, misuse or abuse.

The only liability of the company in tort or in contract, whether under this warranty or otherwise shall be limited to repair or replacement of products which are returned prepaid to us within one year of the date of original purchase.

This is a limited warranty and is in lieu of all other representations and expressed or implied warranties. Under no circumstances shall Olympus Lock be made liable for any incidental or consequential damages or losses.

### Connect with us on:



#### Product Groups:

- Interchangeable core: Best SFIC, Schlage Full-size IC, Medeco/Yale IC, Corbin/Russwin IC, Sargent IC
- Schlage "C" keyway
- Commercial keyways, less cylinder locks to accept third party Schlage key-in-knob compatible cylinders
- Small pin National keyway
- Small pin CCL keyway
- Padlockable cam lock
- Accessories
- Padlocks







Our customer service representatives are available to assist you Monday thrugh Friday 7:00 am to 4:00 pm (Pacific Time).

Olympus is your single source for cabinet lock solutions. Contact us today to see which products might be right for your next project. Contact Us >

© Copyright 2012 Olympus Lock, Inc. All Rights Reserved For website questions contact Webmaster For more information please Contact Us

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# WARRANTY

GRADE 1 LO	CK PRODUCT
MR Series Mortise Locks	Lifetime Warranty
XGT Spirit Series	Lifetime Warranty
GT Spirit Series	25-Year Warranty
SX Series	5-Year Warranty
GRADE 2 LO	CK PRODUCT
GP Series	8-Year Warranty
SA Series	5-Year Warranty
SD Series	5-Year Warranty
SV Series	1-Year Warranty
SW Series	1-Year Warranty
SE Series	1-Year Warranty
CL Series	2-Year Warranty
K Series	1-Year Warranty
GRADE 3 LO	CK PRODUCT
SR Series	1-Year Warranty
J SERIES DECO	RATIVE TUBULAR
J Series	5-Year Warranty
CLOS	SERS
3100 Series	25-Year Warranty
5100 Series	25-Year Warranty
5300 Series	25-Year Warranty
5500 Series	25-Year Warranty
7100 Series	25-Year Warranty
EXIT D	EVICES
4200 Series	5-Year Warranty
6200 Series	10-Year Warranty/1-Year Electric Components
MUL	LIONS
Mullions	1-Year Warranty
HIN	GES
Commercial Hinges	5-Year Warranty

#### PDQ MANUFACTURING LIMITED WARRANTY

- PDQ warrants that its products sold under the PDQ and American Eagle trade name in the United States of America are free from defects in workmanship and materials under normal use and service.
- This warranty does not cover defects or damage arising from improper installation, lack of or improper maintenance, improper storage, shipping and handling, corrosion, erosion, ordinary wear and tear, misuse, abuse, accident, unauthorized service, or use with unauthorized non-PDQ or American Eagle products or parts.
- This warranty is void if any modification is made to the warranty product, regardless of whether the modification causes or contributes to the alleged defect. All modifications are made at the risk of the party making the modification.
- The only liability of PDQ and or American Eagle, in tort or contract whether under this warranty or otherwise, shall be limited to the repair or replacement of any product or component part which shall prove defective as covered by this warranty, within the stated time period listed below, after delivery to the original purchaser.
- This Limited Warranty does not apply to ANSI A156.2 Grade 2 Key-In-Lever product installed on Educational Facilities.

#### CYLINDERS. FACTORY OR FIELD COMBINATED

Cylinders shall be periodically lubricated depending on environmental conditions. Dry graphite, molybdenum disulfide or Polylube(trademark) are recommended. Petroleum based liquid lubricants should only be used in cylinders in harsh or corrosive environments and should not be mixed with dry lubricants.

- PDQ and or American Eagle will not pay for the cost of repair performed other than in accordance with this warranty.
- Refer to our Returned Goods Policy regarding the return of a product or component part believed to be defective as covered by this warranty. A brief description of the defect will be required. Product will be examined upon return. In the event such examination reveals a defect covered by this warranty, the product will be repaired or replaced. If the product is deemed not to be "in warranty", it will be returned at customer's expense.

THIS WARRANTY IS IN LIEU OF ALL OTHER EXPRESS WARRANTIES. TO THE EXTENT PERMITTED BY LAW, ALL IMPLIED WARRANTIES ARE LIMITED TO THE DURATION OF THIS WARRANTY. PDQ MANUFACTURING AND AMERICAN EAGLE LOCK COMPANY SHALL NOT BE LIABLE FOR ANY

INCIDENTAL OR CONSEQUENTIAL DAMAGES. NO AGENT, SALES REPRESENTATIVE OR DEALER HAS THE AUTHORITY TO INCREASE OR ALTER THE OBLIGATIONS OF THIS WARRANTY.

SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS OR THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATIONS OR EXCLUSIONS MAY NOT APPLY TO YOU.

THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS WHICH VARY FROM STATE TO STATE.



# STANLEY



### WARRANTY

- 1. STANLEY SECURITY SOLUTIONS, INC. mechanical products are warranted against defects in material and workmanship for a period of **FIVE (5) YEARS** for Apex 2000 series **THREE (3) YEARS** for Reliant 5000 and Olympian series from the date of invoice.
- 2. STANLEY SECURITY SOLUTIONS, INC. electrical products are warranted against defects in material and workmanship for a period of **ONE (1) YEAR** from the date of invoice. The D-4990 product is warranted against defects in material and workmanship for a period of **TWO (2) YEARS** from the date of invoice.
- 3. This warranty does not cover defects or damage arising from failure to perform normal maintenance, faulty installation, ordinary wear and tear, misuse, abuse, freight damage, application for which the product was not designed, or incorrect or improper wiring of electrical products.
- 4. Claims under this warranty must be made in writing to STANLEY. At its option, STANLEY will repair the defect, replace the product, or issue credit at the net value originally invoiced. STANLEY liability shall in no event exceed the net cost of the product.

REPAIR, REPLACEMENT OR CREDIT AS PROVIDED UNDER THIS WARRANTY IS THE EXCLUSIVE REMEDY OF THE CONSUMER. STANLEY SECURITY SOLUTIONS, INC. SHALL NOT BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES FOR BREACH OF ANY EXPRESS OR IMPLIED WARRANTY ON THIS PRODUCT. EXCEPT TO THE EXTENT PROHIBITED BY APPLICABLE LAW, ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE ON THIS PRODUCT IS LIMITED IN DURATION TO THE DURATION OF THIS WARRANTY. WE ARE NOT RESPONSIBLE FOR ANY CHARGES FOR LABOR OR MATERIALS INCURRED BY OTHERS WITHOUT OUR PRIOR WRITTEN CONSENT.

Some states do not allow the exclusion or limitation of incidental or consequential damages, or allow limitations on how long an implied warranty lasts, so the above limitations or exclusion may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

#### Your PRO-LOK® BLUE PUNCH MANUFACTURER'S WARRANTY

SERIAL# BP	TYPE

PRO-LOK® hereby warranties that for a period of 90 days from the date of the original purchase, it will repair or replace (at PRO-LOK®'s discretion) any part of the enclosed key machine which proves defective in the original materials or workmanship, without charge, subject to the following conditions:

- Registration: The warranty registration must be filled out online at the web address above and must be submitted to PRO-LOK® within 30 days of the date of original purchase.
- Unauthorized Repair: This key machine must not have been previously altered, repaired or serviced by anyone other than PRO-LOK®. For authorized factory service, call PRO-LOK®.
- 3. Wear & Tear: Excessive wear and tear or misuse of any part of this key machine will invalidate this warranty.

NOTE: Warranty does not cover shipping charges.

No other warranty (written or verbal) other than the foregoing is authorized or accepted by PRO-LOK®. All returns must be authorized in advance by PRO-LOK® Call (714) 633-0681 for a Blue Punch Return Number (BPR#). Be prepared to provide the Serial Number and type of machine you are returning.

The information contained in this document is subject to change without notice.

# Rutherford Controls Int'l. Corp.

# Limited Warranty

Subject to the provisions hereinafter set forth, Rutherford Controls Int'l. Corp. (hereinafter called "RCI") hereby warrants their product selection (hereinafter called the "Product") to be free from defects in any material and/or workmanship supplied by RCI for the period specified in the individual product warranties. RCI's obligation under this Warranty is expressly limited, at RCI's option, to refunding the contract price or repairing or replacing the product if returned, delivery prepaid, to RCI, and if determined to the satisfaction of RCI, upon RCI's examination, to have been thus defective.

This Warranty is limited to the original purchaser and is not transferable. This warranty shall not apply if the Product has been subject to misuse, negligence, accident, abuse, customer changes, improper installation, improper or abnormal operations or operating conditions, or if the product has been lost or damaged in transit.

This Warranty is expressly in lieu of all other warranties, expressed or implied, and of all other obligations or liabilities on the part of RCI of any kind or character, including without limiting the generality of the foregoing, implied warranties of merchantability and fitness for use and liabilities for alleged representations or negligence. RCI does not assume any liability other than that herein assumed. No person, including any dealer, or any agent or representative of RCI, is authorized to make any representations or warranties concerning the Product on behalf of RCI except to refer customers to this Warranty. RCI shall, in no event, be liable for any direct, indirect, economic, pecuniary or consequential damages.

NOTE: Rutherford Controls Economy Line Electric Strikes are not covered under warranty.



# Electromagnetic Lock Lifetime Warranty

Rutherford Controls Int'l Corp ("RCl") warrants to the original purchaser that all Electromagnetic Locks products shall be free from defects in material or workmanship at time of shipment. Our obligation under this warranty is limited to the replacing of any of our products, providing said products are used within the specified ratings and applied in accordance with good engineering practice, and providing said products are proved by our examination to be defective and returned to us transportation prepaid. In no event shall RCl be liable whether in contract, tort, or negligence, for indirect, special, incidental, consequential or collateral damages of any kind sustained from any cause. This warranty does not extend to any of our products which have been subject to misuse, neglect, accident, improper application or installation, nor shall it extend to material which has been altered or repaired outside the factory. This warranty is in lieu of all other warranties expressed or implied, including but not limited to any implied warranty of merchantability or fitness for a particular purpose. Corrections of defects in the manner and under the conditions stated above shall constitute fulfillment of all our obligations and liabilities to any person with respect to the covered products, whether based on contract, negligence, strict liability or otherwise. No person or entity is authorized to create for us any other obligation or liability to any person relating to the covered products.

\*NOTE: The **DE8310** Delayed Egress Electromagnetic Lock and the **EW8310** Early Warning Electromagnetic Lock are not covered under the lifetime warranty. The **DE8310** has a 5 year warranty, excluding camera, voice and sounder which have a 1 year warranty. The **EW8310** offers a 10 year warranty.



# GI-6 GENERAL INFORMATION

# SARGENT ASSA ABLOY

## LIMITED WARRANTY

January 1, 2011 | Minimum Order \$250

ASSA ABLOY reserves the right to review Approved Reseller's usage of ASSA ABLOY at any time and may:

- (a) require changes to the use of ASSA ABLOY Marks at any time in its sole discretion, which changes must be implemented within 30 days of written notice to Approved Reseller;
- (b) condition the use of ASSA ABLOY Marks on ASSA ABLOY's prior approval use, which approval may be withheld in its sole discretion:
- (c) revoke permission to use ASSA ABLOY Marks at any time for any or no reason days prior written notice to Approved Reseller; and
- (d) revoke permission to use ASSA ABLOY Marks immediately upon notice to Reseller in the event Approved Reseller is in violation of this Policy, or of any agreement with ASSA ABLOY or any Group Company.

Approved Reseller's right to use ASSA ABLOY Marks in no way conveys to Approved any proprietary or economic interest in any ASSA ABLOY Marks.

Use of ASSA ABLOY Marks in violation of this Policy may result in severe civil and liabilities. ASSA ABLOY will vigorously enforce this Policy by seeking all appropriate remedies, including, but not limited to, pecuniary damages and injunctive relief.

#### **LIMITED WARRANTY:**

SARGENT® warrants that its products sold under the "SARGENT" trade name in the United States of America are free from defects in workmanship and materials under normal use and service.

This warranty does not cover defects or damage arising from improper installation, lack of or improper maintenance, improper storage, shipping and handling, corrosion, erosion, ordinary wear and tear, misuse, abuse, accident, unauthorized service, or use with unauthorized non-SARGENT products or parts.

This warranty is void if any modification is made to the warranty product, regardless of whether the modification causes or contributes to the alleged defect. All modifications are made at the risk of the party making the modification.

The only liability of SARGENT®, in tort or contract whether under this warranty or otherwise, shall be limited to the repair or replacement of any product or component part which shall prove defective as covered by this warranty, within the stated time period listed below, after delivery to the original purchaser.

• T-Zone (11-Line), Bored-In Lever Lock	10 years
• 1130, 1331, 1431, 268, 269, 278, 281, 421, 351 Series Closer Body	10 years
• 9200/8200/7800, Mortise Lock	10 years
• FM7100 10L, Bored-In Lever Lock	7 years
7000/7900 Series Vertical Rod Lock	5 years
80/90 Series Exit Device or Trim	5 years
Overhead Holders & Stops	5 years
• 7L, Bored-In Lever Lock	5 years
8 Line, Bored-In Knob Lock	3 years
<ul> <li>20/30 and P800 Series Exit Device or Trim</li> </ul>	3 years
All Electromechanical and Electronic Products	
(56- Electric Latch Retraction Option – 5 years)	2 years
All other SARGENT products	1 year



# **WARRANTY**

Seller warrants that for one year\* from the date of shipment from Seller's point of manufacture, the goods shall be free from defects in material and workmanship, provided the goods are normally and properly used according to the Seller's written instructions.

THIS WARRANTY IS EXPRESSLY MADE IN LIEU OF ANY AND ALL OTHER WARRANTIES, EXPRESSED OR IMPLIED. S&G DOES NOT WARRANT THAT THE GOODS ARE MERCHANTABLE OR FIT FOR ANY PARTICULAR PURPOSE EXCEPT AS EXPRESSLY PROVIDED HEREIN.

Seller's entire liability and Buyer's exclusive remedy in the event that the goods do not conform to the foregoing warranty shall be Seller's repair or replacement of the goods (including payment of freight costs to and from point of manufacture).

UNAUTHORIZED USE OF COMPONENTS NOT MANUFACTURED BY THE SELLER IN CONJUNCTION WITH SELLER'S PRODUCTS INVALIDATES THE WARRANTY. ANY MODIFICATIONS TO PRODUCTS NOT PERFORMED BY S&G INVALIDATE THE WARRANTY. SELLER SHALL HAVE NO LIABILITY FOR ANY CONSEQUENTIAL, INCIDENTAL, INDIRECT OR SPECIAL DAMAGES. SELLER DOES NOT WARRANT ITS LOCK PRODUCTS TO BE IMPERVIOUS TO FORCIBLE OR SURREPTITIOUS ENTRY, AND SELLER SHALL HAVE NO LIABILITY FOR DAMAGE TO OR LOSS OF PROPERTY SOUGHT TO BE PROTECTED BY ANY SUCH LOCK.

\*6100 series electronic locks, 6300 series electronic locks, 2002/2003/2004/2005 series electronic locks, 6730 series mechanical combination locks, and Environmental Padlocks carry a two year warranty. Arm-A-Dor® devices carry a five year warranty on mechanical components and a one year warranty on alarm components.

#### P509-818

#### PATENT NOTICE

Schlage® products and those of its subsidiary companies and licensees may be covered by both issued and pending U.S. and foreign patents, copyrights and trademarks. Manufactured items are covered by one or more of the following patents:

4884835 5070715	5657653 5683127	5809816 5881590	6553800 6568725	7036856 7051562	D400348 D411732
5152558	5697653	5947537	6612141	7063363	D426452
5308131	5715717	6038896	6615629	7159424	D428324
5533368	5718468	6042417	6619705	7248836	D493089
5566996	5722276	6131966	6869116	D372417	
5604970	5769472	6189351	6905773	D372854	
5628216	5782118	6516644	6988751	D397993	

#### LIMITED WARRANTY: COMMERCIAL APPLICATIONS

#### 3-Year Limited Warranty

Schlage Lock Company (the "Company") extends a three-year limited warranty from the original date of purchase to the Original User of the products manufactured by the Company (the "Product") against defects in material and workmanship. Certain Products contain restrictions to this limited warranty, additional warranties or different warranty periods. Please see below for specific Product warranty information.

The provisions of this warranty do not apply to Products: (i) used for purposes for which they are not designed or intended; (ii) which have been subjected to alteration, abuse, misuse, negligence or accident; (iii) which have been improperly stored, installed, maintained or operated; (iv) which have been used in violation of written instructions provided by Schlage; (v) which have been subjected to improper temperature, humidity or other environmental conditions (i.e., corrosion); or (vi) which, based on Schlage's examination, do not disclose to Schlage's satisfaction non-conformance to the warranty. Additionally, Schlage will not warrant ANSI A156.2 Grade 2 lever Product installed in educational facilities and student housing.

SPECIFIC PRODUCT WARRANTY RESTRICTIONS / ADDITIONAL WARRANTIES

Portable Security Products Warranty: A limited lifetime warranty is provided to the Original User, subject to the restrictions of this limited warranty, except that the Company's sole obligation under this warranty is to replace the Product.

ND-Series Levers 7-Year Mechanical Warranty: A limited warranty is provided to the Original User for seven (7) years from original date of purchase, subject to the restrictions of this limited warranty.

Small Format Interchangeable Core (SFIC) Warranty: This limited warranty also applies to Schlage locks and housings when used with another manufacturer's cores, or to Schlage cores (i.e. SFIC) when used in another manufacturer's locks and housings. The use of unauthorized cylinder cams or other components with the Products shall void this warranty.

Everest® Primus® Limited Lifetime Key Breakage Warranty: A limited lifetime warranty is provided to the Original User against key breakage, subject to the restrictions of this limited warranty.

Cobra, CM and PRO-Series 1-Year Electronic Lock Warranty: A limited warranty is provided to the Original User for one (1) year from original date of purchase, subject to the restrictions of this limited warranty.

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#### ETIQUETA DE NOTIFICACIÓN SOBRE PATENTES

Los productos Schlage® y los de sus compañías afiliadas y concesionarias pueden estar cubiertos por patentes, derechos de copyright y marcas comerciales, emitidos y pendientes, tanto en Estados Unidos como en otros países. Los productos manufacturados están cubiertos por una o más de las siguientes patentes:

4884835	5657653	5809816	6553800	7036856	D400348
5070715	5683127	5881590	6568725	7051562	D411732
5152558	5697653	5947537	6612141	7063363	D426452
5308131	5715717	6038896	6615629	7159424	D428324
5533368	5718468	6042417	6619705	7248836	D493089
5566996	5722276	6131966	6869116	D372417	
5604970	5769472	6189351	6905773	D372854	
5628216	5782118	6516644	6988751	D397993	

#### GARANTÍA LIMITADA: APLICACIONES COMMERCIALES

#### Garantía Limitada de 3 años

La empresa de cerraduras Schlage (en adelante, la "Empresa") expide una garantía limitada de tres años desde la fecha de compra original al usuario original de los productos fabricados por la Empresa (en adelante, los "Productos") contra defectos en el material o en la mano de obra. Ciertos Productos tienen restricciones a esta garantía limitada, garantías adicionales o diferentes períodos de garantía. Consulte la información específica de la garantía del producto que sigue.

Las disposiciones de la presente garantía no abarcan los **Productos**: (i) utilizados para fines ajenos a lo diseñado o previsto; (ii) sometidos a alteración, maltrato, uso incorrecto, negligencia o accidente; (iii) almacenados, instalados, mantenidos o utilizados inadecuadamente; (iv) utilizados en contravención de las instrucciones escritas proporcionadas por Schlage; (v) sometidos a temperatura, humedad u otras condiciones ambientales inadecuadas (por ejemplo, corrosión); (vi) que, a juicio de Schlage, no revelen el incumplimiento a la garantía. Además, Schlage no garantizará el Producto de manija ANSI A156.2 de Grado 2, que se haya instalado en establecimientos educativos o en residencias estudiantiles.

RESTRICCIONES ESPECÍFICAS DE LA GARANTÍA DEL PRODUCTO/GARANTÍAS ADICIONALES

Garantía de los productos de Portable Security: Se proporciona una garantía limitada de por vida al Usuario Original: conforme a las restricciones de esta garantía limitada, pero que la obligación única de la compañía bajo esta garantía es substituir el producto.

Garantía mecánica de 7 años para las manijas de la serie ND: Se proporciona una garantía limitada de siete años desde la fecha original de compra al Usuario Original, conforme a las restricciones de esta garantía limitada.

Garantía para los núcleos intercambiables de formato pequeño (SFIC): Esta garantía limitada se aplica para las cerraduras v alojamientos Schlage, incluso cuando se unen con cilindros de otros fabricantes, o cuando éstos se unen con cerraduras y aloiamientos de otros fabricantes. El uso de levas de cilindro u otros componentes no autorizados con los Productos de Schlage anulará esta garantía.

Garantía limitada de por vida para la rotura de las llaves Everest® Primus® Se proporciona una garantía limitada de por vida al Usuario Original contra rotura de llaves; esta garantía gueda suieta a las mismas restricciones que la garantía limitada.

Garantía de 1 año de cerradura electrónica de las series Cobra, CM y PRO: Se proporciona una garantía limitada de un año desde la fecha original de compra al Usuario Original, conforme a las restricciones de esta garantía limitada.

#### ÉTIQUETTE DE L'AVIS DE BREVET

Les produits Schlage® et ceux de ses filiales et de ses fabricants sous licence peuvent être couverts par des marques de commerce, des copyrights et des brevets américains et étrangers émis ou en instance. Les produits fabriqués sont couverts par un ou plusieurs des brevets suivants:

4884835	5657653	5809816	6553800	7036856	D400348
5070715	5683127	5881590	6568725	7051562	D411732
5152558	5697653	5947537	6612141	7063363	D426452
5308131	5715717	6038896	6615629	7159424	D428324
5533368	5718468	6042417	6619705	7248836	D493089
5566996	5722276	6131966	6869116	D372417	
5604970	5769472	6189351	6905773	D372854	
5628216	5782118	6516644	6988751	D397993	

#### GARANTIE LIMITÉE: APPLICATIONS COMMERCIALES

#### Garantie Limitée de 3 ans

Schlage Lock Company (la «Compagnie») accorde à l'utilisateur initial une durée supplémentaire de trois ans de garantie limitée sur les produits fabriqués par ladite Société (les «Produits») contre tout défaut matériel et de fabrication à compter de la date initiale d'achat. Certains Produits disposent de restrictions sur cette garantie limitée, des garanties supplémentaires ou différentes périodes de garantie. Voir ci-dessous les informations sur les garanties de Produits spécifiques.

Les conditions de cette garantie ne s'appliquent pas aux Produits: (i) utilisés à des fins pour lesquelles ils n'ont été ni concus ni prévus; (ii) soumis à modification, abus, mésusage ou accident; (iii) entreposés, installés, entretenus ou utilisés de manière incorrecte; (iv) utilisés en violation des instructions écrites de Schlage; (v) soumis à des températures, degrés d'humidité et autres conditions d'environnement inappropriées; (vi) ou qui, sur la base d'un examen par Schlage, ne satisfont pas aux conditions de non-conformité de cette garantie. En outre, la garantie à vie limitée NE COUVRE PAS le Produit à levier conforme à la norme ANSI A156.2 de Grade 2, installé dans des établissements d'enseignement et au domicile des étudiants.

RESTRICTIONS SPÉCIFIQUES DE GARANTIE DE PRODUIT/GARANTIES ADDITIONNELLES

Garantie des produits de sécurité portable: Une garantie à vie limitée est attribuée à l'Utilisateur Original et soumise aux restrictions de cette garantie limitée.

Garantie mécanique de 7 ans pour les leviers de la série ND: Une garantie de sept (7) ans est attribuée à l'Utilisateur Original et soumise aux restrictions de cette garantie limitée.

Garantie pour le barillet interchangeable de petit format (SFIC): Cette garantie limitée s'applique aux verrous et logements de Schlage lorsqu'ils sont utilisés avec des cylindres d'autres fabricants et aux barillets (SFIC) Schlage lorsqu'ils sont utilisés avec des logements et des verrous d'autres fabricants. L'utilisation de cames de cylindres ou d'autres composants non autorisés avec les Produits Schlage annule cette garantie.

Garantie à vie limitée contre la rupture des clefs Everest® Primus<sup>®</sup>: Une garantie à vie limitée est attribuée à l'Utilisateur Original contre la rupture des clefs, suiet aux restrictions de cette garantie limitée.

Garantie de 1 an sur les verrous électroniques Cobra, CM et PRO: Une garantie à vie limitée est attribuée à l'Útilisateur Original et soumise aux restrictions de cette garantie limitée.

#### LIMITED WARRANTY: RESIDENTIAL APPLICATIONS

#### Limited Lifetime Mechanical and Finish Warranty

Subject to the terms and conditions of this warranty, the Company extends a limited lifetime mechanical and finish warranty to the Original User of the Product against defects in material and workmanship as long as the Original User occupies the residential premises upon which the Product was originally installed.

The provisions of this warranty do not apply to Products: (i) used in commercial applications; (ii) used in common area applications; (iii) used for purposes for which they are not designed or intended; (iv) which have been subjected to alteration, abuse, misuse, negligence or accident; (v) which have been improperly stored, installed, maintained or operated; (vi) which have been used in violation of written instructions provided by Schlage; (vii) which have been subjected to improper temperature, humidity or other environmental conditions; or (viii) which, based on Schlage's examination, do not disclose to Schlage's satisfaction non-conformance to the warranty. Additionally, this warranty DOES NOT COVER scratches, abrasions, or deterioration due to the use of paints, solvents or other chemicals.

Exclusions: Oil Rubbed Bronze finish (613) is designed to improve over time and change in appearance, creating a living finish through daily use and thus, finish discoloration is not applicable to the above warranty

#### ADDITIONAL TERMS & CONDITIONS APPLYING TO BOTH COMMERCIAL & RESIDENTIAL APPLICATIONS OF COMMERCIAL PRODUCTS

What the Company Will Do: Upon return of the defective Product to the Company, the Company's sole obligation, at its option, is to either repair or replace the Product, or refund the original purchase price in exchange for the Product

**Original User**: This warranty only applies to the Original User of Products. This warranty is not transferable.

What is Not Covered: The following costs, expenses and damages are not covered by the provisions of this limited warranty: (i) labor costs including, but not limited to, such costs as the removal and reinstallation of Products; (ii) shipping and freight expenses required to return Products to Schlage; and (iii) any other incidental, consequential, indirect, special and/or punitive damages, whether based on contract, warranty, tort (including, but not limited to, strict liability or negligence), patent infringement, or otherwise, even if advised of the possibility of such damages. Some local laws do not allow the exclusion or limitation of incidental or consequential damages, so the above exclusion or limitation or may not apply to you.

How Local Law Applies: This warranty gives you specific legal rights, and you may also have other rights as otherwise permitted by law. If this Product is considered a consumer product, please be advised that some local laws do not allow limitations on incidental or consequential damages or how long an implied warranty leasts, so that the above limitations may not fully apply. Refer to your local laws for your specific rights under this warranty.

Warranty Claims: If you have a claim under this warranty, please contact Schlage Customer Service (800-847-1864) for repair, replacement or refund of the original purchase price in exchange for the return of the Product to Schlage.

Miscellaneous: The Company does not authorize any person to create for it any obligation or liability in connection with the Product. The Company's maximum liability hereunder is limited to the original purchase price of the Product. No action arising out of any claimed breach of this warranty by the Company may be brought by the Original User more than one (1) year after the cause of action has arisen.

#### GARANTÍA LIMITADA - APLICACIONES RESIDENCIALES

#### Garantía Limitada de Por Vida de Mecánica y de Terminado

Sujeto a los términos y condiciones de esta garántía, la compañía concede al Usuario Original de este Producto una garantía limitada mecánica y de acabados de por vida contra defectos del material y la fabricación, mientras el Usuario Original ocupe la residencia en la que el Producto fue instalado originalmente.

Las disposiciones de la presente garantía no abarcan los Productos: (i) utilizados en aplicaciones comerciales (ii) utilizados en aplicaciones comunes del área; (iii) utilizados para fines ajenos a lo diseñado o previsto; (v) sometidos a alteración, maltrato, uso incorrecto, negligencia o accidente; (v) almacenados, instalados, mantenidos o utilizados inadecuadamente; (vi) utilizados en contravención de las instrucciones escritas proporcionadas por Schlage; (vii) sometidos a temperatura, humedad u otras condiciones ambientales inadecuadas (por ejemplo, corrosión); (viii) que, a juicio de Schlage, no revelen el incumplimiento a la garantía. Además, esta garantía TAMPOCO ABARCA arañazos, roces o deterioros atribuibles al uso de pinturas, disolventes u otras sustancias químicas.

Exclusiones: El terminado en bronce lustroso (613) está diseñado para mejorar con el tiempo y cambiar su apariencia; el terminado de ésta adquiere una apariencia vivaz con el uso diario y así, la descoloración del terminado no es aplicable a la garantía antedicha.

#### TÉRMINOS Y CONDICIONES ADICIONALES QUE SE APLICAN A LOS USOS COMERCIALES Y RESIDENCIALES DE PRODUCTOS COMERCIALES

Obligaciones de la compañía: Sobre la vuelta del producto defectuoso a la compañía, la obligación única de la compañía, en su opción, está la reparación o substituye el producto, o consolida el precio de compra original a cambio del producto.

**Usuario Original**: Esta garantía sólo se extiende al Usuario Original de los Productos. Esta garantía es intransferible.

Exclusiones en la cobertura: Los siguientes costos, gastos y daños y perjuicios no son cubiertos por las provisiones de esta garantia limitada: (i) costos de mano de obra que incluyen, pero no se limitan a, los ocasionados por la extracción y reinstalación de los Productos; (ii) gastos de envío y flete necesarios para devolver los Productos a Schlage; y (iii) otras indemnizaciones por daños y perjuicios incidentales, consecuentes, indirectos, especiales y/o punitivos, tanto si se basan en un contrato, en una garantía, un agravio (incluyendo pero no limitado a, negligencia o responsabilidad estricta), violación de patente u otros, aunque se le hubiera advertido sobre la posibilidad de dichos daños. Es posibe que la limitación o exclusión mencionadas anteriormente no sea aplicable en este caso, porque algunas leyes locales prohiben la exclusión o limitación de las indemnizaciones por daños y perjuicios incidentales o consecuente.

Cómo se aplica la ley local: Esta garantía reconoce derechos legales específicos y el usuario puede tener otros según lo permitido por la ley. En caso de que este Producto sea considerado un producto de consumidor, tenga en cuenta que algunas leyes locales prohíben la limitación de las indemnizaciones por daños incidentales o consecuentes, o en la duración de una garantía implícita, de tal manera que es posible que las limitaciones mencionadas anteriormente no se apliquen por completo. Consulte las leyes locales para conocer los derechos especificos de esta garantía.

Demandas de la garantía: Si tienes una demanda bajo esta garantía, por favor llame al servicio de cliente de Schlage (800-847-1864) para la reparación, el reemplazo o el reembolso del precio de compra original a cambio de la vuelta del producto al Schlage.

Misceláneo: La compañía no autoriza a ninguna persona a crear en su nombre ninguna obligación o responsabilidad en relación con los Productos. La máxima responsabilidad de Schlage, al amparo de la presente garantía, se limita al precio original de compra del Producto. El Usuario Original no podrá interponer demanda alguna contra Schlage por supuesta infracción de la presente garantía después de más de (1) año de la causa de la demanda.

#### GARANTIE LIMITÉE: APPLICATIONS DOMESTIQUES

#### Garantie à Vie Limitée de Mécanique et du Fini

Sujet aux modalités et aux conditions de cette garantie, la compagnie attribue une garantie à vie limitée de mécanique et du fini à l'Utilisateur Original du produit contre des défauts dans le matériel et l'exécution tant que l'Utilisateur Original occupe les lieux résidentiels sur lesquels le produit a été à l'origine installé.

Les conditions de cette garantie ne s'appliquent pas aux Produits: (i) utilisé dans des applications commerciales (ii) utilisé dans des applications commerciales (ii) utilisé dans des applications commerciales (iii) utilisés à des fins pour lesquelles ils n'ont été ni conçus ni prévus; (iv) soumis à modification, abus, mésusage ou accident; (v) entreposès, installés, entretenus ou utilisés de manière incorrecte; (vi) utilisés en violation des instructions écrites de Schlage; (vi) soumis à des températures, degrés d'humidité et autres conditions d'environnement inappropriées; (viii) ou qui, sur la base d'un examen par Schlage, ne satisiont pas aux conditions de non-confromité de cette garantie. En outre, cette garantie NE COUVRE PAS les rayures, abrasions ou détériorations dues à l'utilisation de peintures, solvants ou autres substances chimiques.

Exclusions: Le bronze huilé (613) est conçu pour évoluer en apparence au fil du temps, en acquérant une patine vivante par usage quotidien; en conséquence, la garantie susmentionnée ne s'applique pas à la décoloration.

#### MODALITÉS ET CONDITIONS ADDITIONNELLES QUI S'APPLIQUENT AUX APPLICATIONS COMMERCIALES ET RÉSIDENTIELLES DES PRODUITS COMMERCIAL

Engagements de la compagnie: Au renvoi du Produit défectueux à Schlage, la seule obligation de Schlage consiste, à sa discrétion, soit à réparer, soit à remplacer le Produit ou soit à rembourser le prix d'achat original en échange du Produit.

Utilisateur Original: Cette garantie s'applique seulement à l'Utilisateur Original des produits et n'est pas transférable.

Ce qui n'est pas couvert: Les coûts, dépenses et dommages suivants ne sont pas couverts par la garantie: (i) main-d'œuvre, y compris mais sans s'y limiter, les coûts de dépose et de réinstallation des produits; (ii) frais d'expédition et de fret requis pour renvoyer les Produits à Schlage; et (iii) tout autre dommage accessoire, consécutif, indirect, spécial et/ou punitif, que la réclamation soit de nature délictuelle ou contractuelle (y compris, mais sans s'y limiter, la négligence ou la responsabilité stricte); violations de brevets, même si l'Utilisateur avait été avisé de l'éventualité de tels dommages. Certains lois locales ne permettent pas l'exclusion ou la limitation usmentionnée ne peut pas s'appliquer à vous.

Comment la loi locale s'applique: Cette garantie vous confère des droits légaux spécifiques, auxquels d'autres peuvent venir s'ajouter, selon ce que la loi permet par ailleurs. Si ce Produit est considéré comme un bien de consommation, veuillez noter que certaines lois locales ne permettent pas de limitations sur les dommages fortuits ou indirects ou des durées de garantie, de sorte que certaines des limitations susmentionnées peuvent ne pas s'applique entièrement. Reportez-vous à votre législation locale pour vos droits spécifiques sous cette garantie.

Réclamations sous cette garantie: Si vous avez une réclamation sous cette garantie, entrez svp en contact avec le service à la clientèle de Schlage (800-847-1864) pour la réparation, le remplacement ou le remboursement du prix d'achat original en échange du retour du produit à Schlage.

Divers: Schlage n'autorise personne à créer en son nom une obligation ou une responsabilité en rapport avec les Produits. La responsabilité maximale de Schlage aux termes des présentes est limitée au prix d'achat original du Produit. Aucune demande au titre d'une violation alléguée de la présente garantie par Schlage ne peut être effectuée par l'Utilisateur Original plus d'un (1) an après l'occurrence alléguée.



### Lifetime Limited Mechanical & Finish Warranty and 1-Year Limited Electronics Warranty

Subject to the terms and conditions of this warranty, Schlage extends a lifetime limited mechanical and finish warranty and a one-year limited electronics warranty to the original consumer user ("Original User") of our Schlage brand product ("Product") against defects in material and workmanship, as long as the Original User occupies the residential premises upon which the Product was originally installed.

What Schlage will do: Upon return of the defective Product to Schlage, Schlage's sole obligation, at its option, is to either repair or replace the Product, or refund the original purchase price in exchange for the Product.

Original User: This warranty only applies to the Original User of Products. This warranty is not transferable.

What is not covered: The following costs, expenses and damages are not covered by the provisions of this limited Warranty: (i) labor costs including, but not limited to, such costs as the removal and reinstallation of Product; (in) shipping and freight expenses required to return Product to Schlage; and (iii) any other incidental, consequential, indirect, special and/or punitive damages, whether based on contract, warranty, tort (including, but not limited to, strict liability or negligence), patent infringement, or otherwise, even if advised of the possibility of such damages. Some local laws do not allow the exclusion or limitation of incidental or consequential damages, so the above exclusion or limitation may not apply to you.

The provisions of this warranty do not apply to Products: (i) used in commercial applications; (ii) used in common area applications; (iii) used for purposes for which they are not designed or intended; (iv) which have been subjected to alteration, abuse, misuse, negligence or accident; (v) which have been improperly stored, installed, maintained or operated; (vi) which have been used in violation of written instructions provided by Schlage; (vii) which have been subjected to improper temperature, humidity or other environmental conditions; or (viii) which, based on Schlage's examination, do not disclose to Schlage's satisfaction non-conformance to the warranty. Additionally, this warranty DOES NOT COVER scratches, abrasions, or deterioration due to the use of paints, solvents or other chemicals.

Exclusions: Oil Rubbed Bronze finish (613) is designed to improve over time and change in appearance, creating a living finish through daily use and thus, finish discoloration is not applicable to the above warranty.

Additional terms: Schlage does not authorize any person to create for it any obligation or liability in connection with the Product. Schlage's maximum liability here under is limited to the original purchase price of the Product. No action arising out of any claimed breach of this warranty by Schlage may be brought by the Original User more than one (1) year after the cause of action has arisen.

**How local law applies:** This warranty gives you specific legal rights, and you may also have other rights as otherwise permitted by law. If this Product is considered a consumer product, please be advised that some local laws do not allow limitations on incidental or consequential damages or how long an implied warranty lasts, so that the above limitations may not fully apply. Refer to your local laws for your specific rights under this warranty.

**Guaranteed Fit Program:** Schlage products are designed to fit standard residential door preparations and retrofit existing tubular locks. Note: Mortise locks and preparations are not considered standard and are not guaranteed under this program. During the initial installation, if there is a problem with the Product's performance, the Original User may simply contact Schlage Customer Service at 888-805-9837 in the U.S. and Canada or 800-506-7866 in Mexico for assistance.

**Program and warranty claims:** If you encounter a residential door preparation or fit issue under the Guaranteed Fit Program or have a claim under this warranty, please contact Schlage Customer Service for repair, replacement or refund of the original purchase price in exchange for the return of the Product to Schlage.

#### Finish Care and Cleaning of External Trim

Finishes 505 (PVD Bright Brass), 605 (Bright Brass), 609 (Antique Brass), 612 ((Satin Bronze), 619 (Satin Nickel), 620 (Antique Pewter), 716 (Aged Bronze), 622 (Matte Black)	Care Guidelines  Lacquered or clear-coated finishes should be wiped with a soft, damp cloth. A mile soap may be lightly used if very dirty. Particular care should be taken to avoid paint smears, thinners and strong cleaning agents as they will quickly destroy the protective coatings and subject the finished to rapid oxidation and discoloration. Initial care for finishes requires only periodic cleaning with mild non-abrasive soap and light buffing with a soft cloth.
613 (Oil Rubbed Bronze)	Wipe with a little vegetable oil on a soft cloth. Too much oil may leave a residue to come off on the hands. Household detergents and mild abrasive powder may be used to restore the high metal color without seriously affecting the original compound of the metal. Then rub with a paste wax,
625 (Bright Chrome), 626 (Satin Chrome)	Wipe with a soft damp cloth. A high grade chrome polish may be used according to directions to clean and restore the original shine or satin finish.

#### To make a warranty claim, contact Schlage Customer Service:

United States Mexico
Schlage Customer Service Ingersoll Rand, S.A. de C.V.Blvd. Centro Industrial No. 11
P. O. Box 1210, Olathe, KS 66051-1210 Col. Industrial Puente de Vigas, Tlalnepantla Edo. De Mexico C.P.
1-800-366-5625 (fax) 1-888-805-9837 (phone) 54070 Telefono: 018005067866

# Warranty Information: Lifetime - No Fault, Three Year - No Fault, One Year - No Fault

#### MagnaCare Warranty

SECURITRON MAGNALOCK CORPORATION warrants that it will replace at customer's request, at any time for any reason, products manufactured and branded by SECURITRON since January 1, 1999. SECURITRON will use its best efforts to ship a replacement product by next day air freight at no cost to the customer within 24 hours of SECURITRON's receipt of the product from customer. If the customer has an account with SECURITRON or a valid credit card, the customer may order an advance replacement product, whereby SECURITRON will charge the customer's account for the price of the product plus next day air freight, and will credit back to the customer the full amount of the charge, including outbound freight. upon SECURITRON's receipt of the original product from the customer. SECURITRON's sole and exclusive liability, and customer's sole remedy, is limited to the replacement of the SECURITRON product when delivered to SECURITRON's facility (freight and insurance charges prepaid by customer). The replacement, at SECURITRON's sole option, may be the identical item or a newer unit which serves as a functional replacement. In the event that the product type has become obsolete in SECURITRON's product line, this MAGNACARE warranty will not apply. This MAGNACARE warranty also does not apply to custom, built to order, or non-catalog items. items made by others (such as batteries), returns for payment, distributor stock reductions, returns seeking replacement with anything other than the identical product, or products installed outside of the United States or Canada. This MAGNACARE warranty also does not apply to removal or installation costs, SECURITRON will not be liable to the purchaser, the customer or anyone else for incidental or consequential

damages arising from any defect in, or malfunction of, its products. SECURITRON does not assume any responsibility for damage or injury to person or property due to improper care, storage, handling, abuse, misuse, or an act of God. EXCEPT AS STATED ABOVE, SECURITRON MAKES NO WARRANTIES, EITHER EXPRESS OR IMPLIED, AS TO ANY MATTER WHATSOEVER, INCLUDING WITHOUT LIMITATION THE CONDITION OF ITS PRODUCTS, THEIR MERCHANTABILITY OR FITNESS FOR ANY PARTICULAR PURPOSE.

#### SecuriCare Warranty

SECURITRON MAGNALOCK CORPORATION warrants that it will repair or replace at customer's request, at any time for any reason, products manufactured and branded by SECURITRON and warrantied by SECURICARE since June 1, 2009, for a period of three (3) years from the original purchase date. SECURITRON will use its best efforts to ship a replacement product by next day air freight at no cost to the customer within 24 hours of SECURITRON's receipt of the product from customer. If the customer has an account with SECURITRON or a valid credit card, the customer may order an advance replacement product, whereby SECURITRON will charge the customer's account for the price of the product plus next day air freight, and will credit back to the customer the full amount of the charge, including outbound freight, upon SECURITRON's receipt of the original product from the customer. SECURITRON'S sole and exclusive liability, and customer's sole remedy, is limited to the replacement of the SECURITRON product when delivered to SECURITROWs facility (freight and insurance charges prepaid by customer). The replacement, at SECURITROV's sale option. may be the identical item or a newer unit

which serves as a functional replacement. In the event that the product type has become obsolete in SECURITRON's product line, this SECURICARE warranty will not apply. This SECURICARE warranty also does not apply to custom, built to order, or non-catalog items, items made by others (such as batteries), returns for payment, distributor stock reductions, returns seeking replacement with anything other than the identical product, or products installed outside of the United States or Canada. This SECURICARE warranty also does not apply to removal or installation costs. SECURITRON will not be liable to the purchaser, the customer or anyone else for incidental or consequential damages arising from any defect in, or malfunction of, its products, SECURITRON does not assume any responsibility for damage or injury to person or property due to improper care, storage, handling, abuse, misuse, or an act of God. EXCEPT AS STATED ABOVE, SECURITRON MAKES NO WARRANTIES, EITHER EXPRESS OR IMPLIED, AS TO ANY MATTER WHATSOEVER, INCLUDING WITHOUT LIMITATION THE CONDITION OF ITS PRODUCTS, THEIR MERCHANTABILITY OR FITNESS FOR ANY PARTICULAR PURPOSE.

#### VistaCare Warranty

SECURITRON MAGNALOCK CORPORATION warrants that it will replace at customer's request, for one (1) year from the date of invoice, for any reason, products branded VISTA by Securitron. SECURITRON will use its best efforts to ship a replacement product by next day air freight at no cost to the customer within 24 hours of SECURITRON's receipt of the product from customer. If the customer has an account with SECURITRON or a valid credit card, the customer may order an advance replacement product, whereby SECURITRON will charge the

customer's account for the price of the product plus next day air freight, and will credit back to the customer the full amount of the charge, including outbound freight, upon SECURITRON's receipt of the original product from the customer. SECURITRON's sole and exclusive liability, and customer's sole remedy, is limited to the replacement of the VISTA product when delivered to SECURITRON's facility (freight and insurance charges prepaid by customer). The replacement, at SECURITRON's sole option, may be the identical item or a newer unit which serves as a functional replacement. In the event that the product type has become obsolete in SECURITRON's product line, this VISTA warranty will not apply. This VISTA warranty also does not apply to custom, built to order, or non-catalog items, items made by others (such as batteries), returns for payment, distributor stock reductions, returns seeking replacement with anything other than the identical product, or products installed outside of the United States or Canada. This VISTA warranty also does not apply to removal or installation costs. SECURITRON will not be liable to the purchaser, the customer or anyone else for incidental or consequential damages arising from any defect in, or malfunction of, its products. SECURITRON does not assume any responsibility for damage or injury to person or property due to improper care, storage, handling, abuse, misuse, or an act of God. EXCEPT AS STATED ABOVE. SECURITRON MAKES NO WARRANTIES, EITHER EXPRESS OR IMPLIED, AS TO ANY MATTER WHATSOEVER, INCLUDING WITHOUT LIMITATION THE CONDITION OF ITS PRODUCTS, THEIR MERCHANTABILITY OR FITNESS FOR ANY PARTICULAR PURPOSE.















# **CONTINUOUS WARRANTY**

- SELECT Products Limited will replace your SELECT Geared Continuous Hinge if it ever fails under normal use, as long as it was installed in accordance with the installation instructions enclosed with every new SELECT hinge.
  - SELECT Products Limited warrants its Geared Continuous Hinges to be free from defect in material or workmanship.
    - This warranty is continuous and has no time limit.

The durability delivered by SELECT Hinges' Pair-Matched™ hinge leaves, lifetime lubrication and anodizing after machining has been proven in independent performance testing surpassing 25,000,000 cycles (equivalent to 60+ years).

The warranty that never ends for the hinge that never quits.™

Grant Young

President

Made in



INDEPENDENT LAB TEST CYCLES



**Robert Cronk**Chief Operating Officer









9770 Shaver Road | Portage | MI 49024 | 800-423-1174 | www.select-hinges.com





#### LIMITED LIFETIME WARRANTY

STRATTEC Security Corp. ("STRATTEC") warrants, to the original retail purchaser, its padlock products to be free from defects in workmanship and materials for so long as product is owned by original purchaser; normal wear and tear, abuse and misuse excepted.

STRATTEC's obligation under this warranty, and the original purchaser's sole and exclusive remedy, is limited to repair or replacement, at STRATTEC's sole option, provided, however that in the event that STRATTEC is unable to repair or replace the item, then the original purchaser's sole and exclusive remedy under this limited lifetime warranty shall be a refund from STRATTEC of the original purchase price.

To obtain service under this warranty, the purchaser must: call STRATTEC at (877) 251-8798, for return authorization; return the product together with a dated proof of purchase receipt to, STRATTEC Security Corp. 3333 W. Good Hope Rd. Milwaukee, WI 53209.

Upon receipt of the returned item and verification of proof of purchase, STRATTEC, if it determines that the defect is not due to normal wear and tear, abuse or misuse, will repair, or at its sole option, replace and return, the item (at STRATTEC's expense) to the owner. Returned items, and any items which are removed and replaced by STRATTEC, shall become the property of STRATTEC.

TO THE EXTENT PERMITTED BY LAW, STRATTEC HEREBY DISCLAIMS ALL OTHER IMPLIED OR EXPRESS WARRANTIES INCLUDING, WITHOUT LIMITATION, ANY WARRANTIES OF MERCHANTABILITY AND/OR FITNESS FOR A PARTICULAR PURPOSE.

LIMITATION OF LIABILITY: This warranty is your sole remedy and STRATTEC shall not be liable for any damages, whether direct, indirect, incidental, special, consequential, exemplary, or otherwise, (including, without limitation, lost revenues, loss of the use of vehicles, loss of time, and lost profits) arising out of any theory of liability or recovery, including statutory, contract or tort. Notwithstanding the term of any limited or implied warranty, or in the event that any limited warranty fails of its essential purpose, in no event will STRATTEC's entire liability exceed the original purchase price of this product.

This warranty gives you specific legal rights. You may have other rights which vary from state to state. Certain states and jurisdictions may not allow the exclusion or limitation of incidental or consequential damages, so the above exclusion or limitations may not apply to you. This warranty gives you specific legal rights, and you may also have other rights that vary from state to state and jurisdiction to jurisdiction.

WARRANTY VON DUPRIN

Warranty: The Company warrants that the product manufactured by it and delivered hereunder will be free of defects in material and workmanship for a period as follows: (1) exit devices and trim for 36 months from the date of placing the product in operation or for 42 months from the date of shipment; and (2), and electrified exit devices and other electrified products for 12 months from the date of placing the product in operation or 18 months from the date of shipment, whichever shall first occur. The Purchaser shall be obligated to promptly report any failure to conform to this limited warranty, in writing, to the Company within said limited warranty period, whereupon the Company shall, at its option, correct such nonconformity, by suitable repair to such product or, furnish a replacement part F.O.B. point of shipment; provided the Purchaser has stored, installed, maintained and operated such product in accordance with good industry practices and has complied with specific recommendations of the Company. Accessories or product furnished by the Company, but manufactured by others, shall carry whatever warranty the manufacturers have conveyed to the Company and which can be passed on to the Purchaser. The Company shall not be liable for any repairs, replacements, or adjustments to the product or any costs of labor performed by the Purchaser or others without the Company's prior written approval.

The effects of corrosion, erosion and normal wear and tear are specifically excluded from this limited warranty. Performance warranties are limited to those specifically stated within the Company's proposal. Unless responsibility for meeting such performance warranties are limited to specified shop or field tests, the Company's obligation shall be to correct in the manner and for the period of time provided above.

The Company makes no other warranty or representation of any kind whatsoever, expressed or implied, except that of title, and all implied warranties of merchantability and fitness for a particular purpose, are hereby disclaimed. No agent, representative, dealer, or employee of Company has the authority to increase or alter the obligations of this limited warranty.

Correction by the Company of nonconformities whether patent or latent, in the manner and for the period of time provided above, shall constitute fulfillment of all liabilities of the Company for such nonconformities, whether based on contract, warranty, negligence, indemnity, strict liability or otherwise with respect to or arising out of such Equipment.

The Purchaser shall not operate product which is considered to be defective, without first notifying the Company in writing of its intention to do so. Any such use of product will be at the Purchaser's sole risk and liability and will not be covered by this limited warranty.

Customer Service: 800-999-0408 • Fax 800-999-0328

RMA requests (Return Material Authorization) are to be directed to Von Duprin, 2720 Tobey Drive, Indianapolis, IN 46219. Attn: Customer Service.





# LIFETIME LIMITED WARRANTY

# TOTAL SATISFACTION GUARANTEE

YALE RESIDENTIAL SECURITY PRODUCTS, INC. warrants against all defects in workmanship, materials and operation for our Residential line of products (Design Elements™ from Yale®, YH Collection™ from Yale®, New Traditions™ from Yale® Series, and Interconnected Series) for as long as such lockset is used by the original end user of the product.

YALE RESIDENTIAL SECURITY PRODUCTS,INC. does not warrant defects with respect to any products that we determine were improperly installed or were the consequences of uses for which our products were not designed. This warranty does not cover finish defects caused by the use of paints, solvents, or other chemicals which come in contact with the lockset or resulting because the products were otherwise operated, maintained, repaired or altered improperly or contrary to our applicable instructions. This warranty shall expire at such time as the original end user of the warranted product transfers ownership thereof to any other person.

Our only liabilty, whether in tort, or contract under this warranty or any expressed or implied warranty, is, at our option, to repair or replace locksets that are returned, shipping charges prepaid and with our prior written authorization, to our customer shipping department at the address set forth below. IN NO EVENT SHALL YALE RESIDENTIAL SECURITY PRODUCTS, INC. BE LIABLE TO YOU OR TO ANY OTHER PERSON FOR DIRECT OR INDIRECT, CONSEQUENTIAL, INCIDENTAL, OR SPECIAL DAMAGES, ARISING BY REASON OF A BREACH OF THIS WARRANTY.

Products may only be returned to us hereunder. We will determine whether locksets returned for repair or replacement, qualify for repair or replacement under this warranty; if they do not, we will notify our customer of estimated cost of repair or replacement and will obtain authorization prior to proceeding. We have no liability to pay any costs to repairs performed by anyone other than us, unless in each instance we have given written approval to such repair. YALE RESIDENTIAL SECURITY PRODUCTS, INC. shall not be responsible for any costs incurred for the removal or reinstallation of locksets under the terms of this warranty. Cosmetic claims will be replaced only one time at no charge.

YALE RESIDENTIAL SECURITY PRODUCTS, INC. MAKES NO WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE WITH RESPECT TO THE PRODUCTS DELIVERED HEREUNDER. THIS LIMITED WARRANTY IS EXPRESSLY IN LIEU OF ALL OTHER EXPRESS OR IMPLIED WARRANTIES WITH RESPECT TO THE PRODUCTS SOLD HEREUNDER.

SOME STATES DO NOT ALLOW LIMITATIONS OF HOW LONG AN IMPLIED WARRANTY LASTS OR THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATIONS AND EXCLUSIONS MAY NOT APPLY TO YOU. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS WHICH VARY FROM STATE TO STATE.

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